

INTRODUCTION & SUMMARY OF KEY FINDINGS	6
USE OF SUBSCRIPTION AGENTS	6
TRENDS IN SERIALS SPENDING	7
BINDING	8
OPEN ACCESS	8
USAGE STATISTICS	8
ELECTRONIC SERIALS TEXT LINKING TECHNOLOGY	8
ALLOCATION OF THE SERIALS BUDGET	8
ELECTRONIC SERIALS MANAGEMENT SOFTWARE	9
STAFFING& DEPARTMENTAL ORGANIZATION	9
POLICIES TOWARDS GIFT SUBSCRIPTIONS and ACADEMIC EXCHANGES	10
ACCESS PROBLEMS	10
THE ROLE OF SUBSCRIPTION AGENTS IN HANDLING ELECTRONIC PERIODICALS SUBSCRIPTIONS	11
NORTHWESTERN UNIVERSITY	12
SUBSCRIPTION AGENTS	12
AGENT FEES	12
SERIALS SPENDING	12
POLICES TOWARDS OPEN ACCESS	13
BINDING	14
SERIALS LINKING TECHNOLOGY	14
JOURNAL USAGE STATISTICS	14
ALLOCATION OF THE SERIALS BUDGET	14
GIFT SUBSCRIPTIONS	14
ACCESS ISSUES TROUBLESHOOTING	15
ELECTRONIC SERIALS MANAGEMENT SOFTWARE	15
PLANS FOR THE FUTURE	15
SERIALS DEPARTMENT STAFF SIZE	15
THE COLORADO SCHOOL OF MINES	16
USE OF SUBSCRIPTION AGENTS	16
TWO TIERED SUBSCRIPTION AGENT RATE STRUCTURE	16
TROUBLESHOOTING ELECTRONIC ACCESS	17
SERIALS BUDGET	17
BINDING	17
ALLOCATION OF THE SERIALS BUDGET	17
GIFT SUBSCRIPTIONS /SUBSCRIPTION EXCHANGES	18
LINKING TECHNOOGY	18
SERIALS DEPARTMENT STAFF	18
PLANS FOR THE FUTURE	19
ADVICE FOR PEERS	19
OHIO STATE UNIVERSITY	20

ACCESS PROBLEMS	20
PRINT VS ONLINE	20
FUNDING FORMULAS	21
DEPARTMENTAL ORGANIZATION	21
PACE OF SPENDING	21
USE OF SUBSCRIPITON AGENTS	21
OPEN ACCESS	21
LINK RESOLVER	21
GIFT SUBSCRIPITONS	22
DATABASE FREE TRIALS	22
USAGE STATISTICS	22
COLLECTION DECISIONS	22
ELECTRONIC PERIODICALS MANAGEMENT SOFTWARE	22
PLANS FOR THE FUTURE	23
CARLETON COLLEGE	24
USE OF SUBSCRIPTION AGENTS	24
PERIODICALS CHECK IN	24
BINDING	24
PAYMENTS TO SUBSCRIPTION AGENTS	25
MERGED COLLECTION WITH ST. OLAF COLLEGE	25
LINKING TO ELECTRONIC JOURNAL TEXT	25
SERIALS DIVISION MANAGEMENT	26
PRINT VS ELECTRONIC	26
POLICIES ON GIFT SUBSCRIPTIONS	26
ADVICE FOR PEERS	26
VILLANOVA UNIVERSITY	27
USE OF SUBSCRIPTION AGENTS	27
PRINT VS ELECTRONIC	28
STAFFING	28
PERIODICALS CHECK IN	28
ASSURING ELECTRONIC ACCESS	28
KEEPING TRACK OF THE ELECTRONIC JOURNALS	29
EXPENDITURES BROKEN DOWN BY DEPARTMENT	29
BINDING	30
JOINT PURCHASES	30
OPEN ACCESS	30
GIFT SUBSCRIPTIONS	31
BAYLOR UNIVERSITY	32
GENERAL DESCRIPTION OF BAYLOR UNIVERSITY	32
USE OF SUBSCRIPTION AGENTS	32
TIME SAVINGS FROM GREATER UNIFORMITY IN SUBSCRIPTION RENEWALS	32

GIFTS	33
BUDGET ALLOCATION	33
REACTION OF THE FACULTY TO THE NEW LIBRARY BUDGET REGIME	33
LIBRARIAN ROAD SHOW	34
PRINT VS ELECTRONIC	34
ATTITUDE TOWARDS OPEN ACCESS	35
BINDING	35
ELECTRONIC SERIALS MANAGEMENT SOFTWARE	35
SERIALS DEPARTMENT ORGANIZATION	35
ADVICE FOR PEERS	36
THE UNIVERSITY OF PENNSYLVANIA	37
USE OF SUBSCRIPTION AGENTS	37
PRINT VS ELECTRONIC	37
ACCESS PROBLEMS	37
OPEN ACCESS DEPOSITORY	38
ELECTRONIC SERIALS MANAGEMENT SOFTWARE	39
BUDGET TRENDS	39
THE UNIVERSITY OF SAN FRANCISCO	40
USE OF SUBSCRIPTION AGENTS	40
USE OF CONSORTIUMS FOR ELECTRONIC JOURNALS	40
ACCESS PROBLEMS FOR ELECTRONIC JOURNALS	40
ALLOCATING THE SERIALS BUDGET BETWEEN PRINT AND ELECTRONIC	40
REACTION TO INCREASES IN JOURNAL PRICING	41
BINDING	41
SERIALS LINKING SOFTWARE	41
ALLOCATING THE BUDGET	41
TRENDS	42
SOFTWARE FOR MANAGEMENT OF ELECTRONIC RESOURCES	42
POLICIES ON GIFT SUBSCRIPTIONS	42
STAFF ORGANIZATION	43
PRINCETON UNIVERSITY	44
SUBSCRIPTION AGENTS	44
OBTAINING OVERSEAS PERIODICALS	44
USE OF SUBSCRIPTION AGENTS FOR ELECTRONIC FORMS OF JOURNALS	45
ACCESS INTERRUPTION ISSUES	45
SOFTWARE FOR ELECTRONIC JOURNAL COLLECTION MANAGEMENT	45
ALLOCATING THE BUDGET	46
GIFTS AND EXCHANGES	46
OPEN ACCESS	47
SERIAL LINKING SOFTWARE	47
ADVICE FOR PEERS	47

BINDING	48
FUTURE PLANS	48
EMBRY-RIDDLE AERONAUTICAL UNIVERSITY	49
BASIC DESCRIPTION OF THE UNIVERSITY	49
STAFF	49
USE OF SUBSCRIPTION AGENTS	49
ELECTRONIC JOURNALS	49
BINDING	50
ALLOCATION OF RESOURCES	50
POLICY TOWARDS GIFT SUBSCRIPTIONS	50
FREE TRIALS	50
USAGE STATISTICS	50
STAND ALONE SERIALS CONTROL	50
THE UNIVERSITY OF NEBRASKA MEDICAL CENTER	52
TRENDS IN SPENDING FOR PERIODICALS	52
OPEN ACCESS	52
USE OF SUBSCRIPTION AGENTS	53
ACCESS PROBLEMS	53
BINDING	53
ALLOCATING THE SERIALS BUDGET BY ACADEMIC DEPARTMENT	54
STAFF ORGANIZATION	54
EFFICIENCY & WORK FLOW	54
ADVICE FOR PEERS	54