PARTI	CIPANTS	17
SUMM	IARY OF MAIN FINDINGS	19
The Pl	nysical Space Occupied by the Library	19
Law Li	brary Staffing	19
Overal	I Law Library Budget	20
Charge	e Backs To Support The Library	20
Use O	f Librarian Staff Time	20
Library	Budget for Content/Materials	21
Trade	Off in Spending on Print and Electronic Content	21
Spend	ing Plans on Particular Types of Legal Materials	21
Spend	ing on Major Commercial Online Services	22
Use of	Databases on a Free Trial Basis	23
Use of	Electronic Document Delivery	23
Subsid	lization of Document Delivery	23
Use of	CD-ROM	24
Analyz	ring Opportunities and Threats in the Legal Services Industry	24
Manag	pement's View of the Future of the Law Library	25
Libraria	an's Opinions of their Patron's Research Skills	25
Photo	copy Machines	25
Catalo	ging	25
Spend	ing on Books	26
Use of	Online Bookselling Sites	26
Spend	ing for Electronic Books	26
Spend	ing on Directories	26
Refere	ence Practices	27
Virtual	Reference	27
1.	SECTION ONE: LIBRARY DIMENSIONS	28
1.1.	Mean, Median, Minimum and Maximum Number Of Separate Law Library Locations Per Organization	28
1.2.	Mean, Median, Minimum and Maximum Number Of Separate Law Library Locations Per Organization, Broken Out by Type Of Law Library	28
1.3.	Mean, Median, Minimum and Maximum Number Of Separate Law Library Locations Per Organization, Broken Out by Level Of Materials Expenditure	28
1.4.	Mean, Median, Minimum and Maximum Number of Separate Library Locations, Broken Out by Number of Partners Per Firm	28
1.5.	Mean, Median, Minimum and Maximum Square Footage Of The Space Occupied By The Law Library	28
1.6.	Mean, Median, Minimum and Maximum Square Footage Of The Space Occupied By The Law Library, Broken Out by Type Of Law Library	29
1.7.	Mean, Median, Minimum and Maximum Square Footage Of The Space Occupied By The Law Library, Broken Out by Level Of Materials Expenditure	29

1.8.	Mean, Median, Minimum and Maximum Total Square Footage of Office Space Allotted to the Firm's Libraries, Broken Out by Number of Partners Per Firm	29
1.9.	Percentage Of Law Libraries That Have Experienced Increases Or Decreases In The Square Footage Of Office Space Allotted To The Library In The Past Five Years	29
1.10.	Percentage Of Law Libraries That Have Experienced Increases Or Decreases In The Square Footage Of Office Space Allotted To The Library In The Past Five Years, Broken Out by Type Of Law Library	29
1.11.	Percentage Of Law Libraries That Have Experienced Increases Or Decreases In The Square Footage Of Office Space Allotted To The Library In The Past Five Years, Broken Out by Level Of Materials Expenditure	30
1.12.	Mean, Median, Minimum and Maximum Percentage Change In The Square Footage Of Office Space Allotted To The Law Library Over The Past Five Years	30
1.13.	Mean, Median, Minimum and Maximum Percentage Change In The Square Footage Of Office Space Allotted To The Law Library Over The Past Five Years, Broken Out by Type Of Law Library	30
1.14.	Mean, Median, Minimum and Maximum Percentage Change In The Square Footage Of Office Space Allotted To The Law Library Over The Past Five Years, Broken Out by Level Of Materials Expenditure	30
1.15.	Librarian's Forecasts For The Amount Of Office Space To Be Allotted To The Law Library In The Next Three Years	30
1.16.	Librarian's Forecasts For The Amount Of Office Space To Be Allotted To The Law Library In The Next Three Years, Broken Out by Type Of Law Library	31
1.17.	Librarian's Forecasts For The Amount Of Office Space To Be Allotted To The Law Library In The Next Three Years, Broken Out by Level Of Materials Expenditure	31
1.18.	Mean, Median, Minimum and Maximum Number Of Daily Visitors To The Law Library's Physical Location	31
1.19.	Mean, Median, Minimum and Maximum Number Of Daily Visitors To The Law Library's Physical Location, Broken Out by Type Of Law Library	31
1.20.	Mean, Median, Minimum and Maximum Number Of Daily Visitors To The Law Library's Physical Location, Broken Out by Level Of Materials Expenditure	31
1.21.	Mean, Median, Minimum and Maximum Number of Daily Visitors to the Library, Broken Out by Number of Partners Per Firm	31
1.22.	Mean, Median, Minimum and Maximum Assessment Of Change In The Physical Traffic To The Law Library In The Past Two Years	32
1.23.	Mean, Median, Minimum and Maximum Assessment Of Change In The Physical Traffic To The Law Library In The Past Two Years, Broken Out by Type Of Law Library	32
1.24.	Mean, Median, Minimum and Maximum Assessment Of Change In The Physical Traffic To The Law Library In The Past Two Years, Broken Out by Level Of Materials Expenditure	32
1.25.	Mean, Median, Minimum and Maximum Percentage Change in the Number of Daily Visitors to the Library, Broken Out by Number of Partners Per Firm	32
2.	SECTION TWO: LAW LIBRARY STAFFING	33
2.1.	Mean, Median, Minimum and Maximum Number Of Full Time Equivalent Librarians Employed By The Organization	33

2.2.	Mean, Median, Minimum and Maximum Number Of Full Time Equivalent Librarians Employed By The Organization, Broken Out by Type Of Law Library	33
2.3.	Mean, Median, Minimum and Maximum Number Of Full Time Equivalent Librarians Employed By The Organization, Broken Out by Level Of Materials Expenditure	33
2.4.	Mean, Median, Minimum and Maximum Number Of Full Time Equivalent Librarian Support Staff Employed By The Organization	33
2.5.	Mean, Median, Minimum and Maximum Number Of Full Time Equivalent Librarian Support Staff Employed By The Organization, Broken Out by Type Of Law Library	33
2.6.	Mean, Median, Minimum and Maximum Number Of Full Time Equivalent Librarian Support Staff Employed By The Organization, Broken Out by Level Of Materials Expenditure	34
2.7.	Mean, Median, Minimum and Maximum Law Library's Total Spending On Salaries In 2003 (In \$US)	34
2.8.	Mean, Median, Minimum and Maximum Law Library's Total Spending On Salaries In 2003, Broken Out by Type Of Law Library (In \$US)	34
2.9.	Mean, Median, Minimum and Maximum Law Library's Total Spending On Salaries In 2003, Broken Out by Level Of Materials Expenditure (In \$US)	34
2.10.	Mean, Median, Minimum and Maximum Law Library's Total Estimated Spending On Salaries For 2004 (In \$US)	34
2.11.	Mean, Median, Minimum and Maximum Law Library's Total Estimated Spending On Salaries For 2004, Broken Out by Type Of Law Library (In \$US)	34
2.12.	Mean, Median, Minimum and Maximum Law Library's Total Estimated Spending On Salaries For 2004, Broken Out by Level Of Materials Expenditure (In \$US)	35
2.13.	Percentage Of Law Libraries That Outsource Web Site Development	35
2.14.	Percentage Of Law Libraries That Outsource Web Site Development, Broken Out by Type Of Law Library	35
2.15.	Percentage Of Law Libraries That Outsource Web Site Development, Broken Out by Level Of Materials Expenditure	35
2.16.	Percentage Of Law Libraries That Outsource Library Marketing	35
2.17.	Percentage Of Law Libraries That Outsource Library Marketing, Broken Out by Type Of Law Library	35
2.18.	Percentage Of Law Libraries That Outsource Library Marketing, Broken Out by Level Of Materials Expenditure	36
2.19.	Percentage Of Law Libraries That Outsource Cataloging	36
2.20.	Percentage Of Law Libraries That Outsource Cataloging, Broken Out by Type Of Law Library	36
2.21.	Percentage Of Law Libraries That Outsource Cataloging, Broken Out by Level Of Materials Expenditure	36
2.22.	Law Library Web Site Management Personnel Plans in the Next Year	36
2.23.	Law Library Web Site Management Personnel Plans in the Next Year, Broken Out by Type Of Law Library	36
2.24.	Law Library Web Site Management Personnel Plans in the Next Year, Broken Out by Level Of Materials Expenditure	37
3.	SECTION THREE: OVERALL LAW LIBRARY BUDGET	38

3.1.	Mean, Median, Minimum and Maximum Overall Law Library Budget For Salaries, Materials, Overhead, Maintenance And Other Costs (in US\$)	38
3.2.	Mean, Median, Minimum and Maximum Overall Law Library Budget For Salaries, Materials, Overhead, Maintenance And Other Costs, Broken Out by Type Of Law Library (in US\$)	38
3.3.	Mean, Median, Minimum and Maximum Overall Law Library Budget For Salaries, Materials, Overhead, Maintenance And Other Costs, Broken Out by Level Of Materials Expenditure (in US\$)	38
3.4.	Mean, Median, Minimum and Maximum Overall Library Budget (in \$US), Broken Out by Number of Partners Per Firm	38
3.5.	Percentage Of Law Libraries That Included The Costs Of Benefits And The Attributed Cost Of Office Space For The Library In Their Overall Library Budget Figure	39
3.6.	Percentage Of Law Libraries That Included The Costs Of Benefits And The Attributed Cost Of Office Space For The Library In Their Overall Library Budget Figure, Broken Out by Type Of Law Library	39
3.7.	Percentage Of Law Libraries That Included The Costs Of Benefits And The Attributed Cost Of Office Space For The Library In Their Overall Library Budget Figure, Broken Out by Level Of Materials Expenditure	39
3.8.	Percentage Of Law Libraries That Increased Or Decreased Their Library Budget In 2004	39
3.9.	Percentage Of Law Libraries That Increased Or Decreased Their Library Budget In 2004, Broken Out by Type Of Law Library	39
3.10.	Percentage Of Law Libraries That Increased Or Decreased Their Library Budget In 2004, Broken Out by Level Of Materials Expenditure	39
3.11.	Mean, Median, Minimum and Maximum Percentage Change In The Overall Law Library Budget In 2004	40
3.12.	Mean, Median, Minimum and Maximum Percentage Change In The Overall Law Library Budget In 2004, Broken Out by Type Of Law Library	40
3.13.	Mean, Median, Minimum and Maximum Percentage Change In The Overall Law Library Budget In 2004, Broken Out by Level Of Materials Expenditure	40
3.14.	Percentage Of Law Libraries That Expect A Change In Their Overall Budget In 2005	40
3.15.	Percentage Of Law Libraries That Expect A Change In Their Overall Budget In 2005, Broken Out by Type Of Law Library	40
3.16.	Percentage Of Law Libraries That Expect A Change In Their Overall Budget In 2005, Broken Out by Level Of Materials Expenditure	40
3.17.	Mean, Median, Minimum and Maximum Estimated Percentage Change In The Overall Law Library Budget In 2005	41
3.18.	Mean, Median, Minimum and Maximum Estimated Percentage Change In The Overall Law Library Budget In 2005, Broken Out by Type Of Law Library	41
3.19.	Mean, Median, Minimum and Maximum Estimated Percentage Change In The Overall Law Library Budget In 2005, Broken Out by Level Of Materials Expenditure	41
3.20.	Mean, Median, Minimum and Maximum Percentage Of Law Library's Budget Paid For Through Charge Backs	41

3.21.	Mean, Median, Minimum and Maximum Percentage Of Law Library's Budget Paid For Through Charge Backs, Broken Out by Type Of Law Library	41
3.22.	Mean, Median, Minimum and Maximum Percentage Of Law Library's Budget Paid For Through Charge Backs, Broken Out by Level Of Materials Expenditure	42
4.	SECTION FOUR: USE OF LAW LIBRARY STAFF TIME	43
4.1.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Advising Remote Users* On How To Use The Law Library's Resources	43
4.2.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Advising Remote Users On How To Use The Law Library's Resources, Broken Out by Type Of Law Library	43
4.3.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Advising Remote Users On How To Use The Law Library's Resources, Broken Out by Level Of Materials Expenditure	43
4.4.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Addressing The Needs Of Walk-In Visitors To The Law Library	43
4.5.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Addressing The Needs Of Walk-In Visitors To The Law Library, Broken Out by Type Of Law Library	44
4.6.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Addressing The Needs Of Walk-In Visitors To The Law Library, Broken Out by Level Of Materials Expenditure	44
4.7.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent In Doing Research For Executives	44
4.8.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent In Doing Research For Lawyers or Management, Broken Out by Type Of Law Library	44
4.9.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent In Doing Research For Lawyers or Management, Broken Out by Level Of Materials Expenditure	44
4.10.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Giving Classes, Seminars Or Formal Tutorials In How To Use The Law Library's Resources	45
4.11.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Giving Classes, Seminars Or Formal Tutorials In How To Use The Law Library's Resources, Broken Out by Type Of Law Library	45
4.12.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Giving Classes, Seminars Or Formal Tutorials In How To Use The Law Library's Resources, Broken Out by Level Of Materials Expenditure	45
4.13.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Doing Loose Leaf Filing And Other Pocket Part Replacement	45
4.14.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Doing Loose Leaf Filing And Other Pocket Part Replacement, Broken Out by Type Of Law Library	45
4.15.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Doing Loose Leaf Filing And Other Pocket Part Replacement, Broken Out by Level Of Materials Expenditure	46

4.16.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Reviewing, Procuring, And Financing Books, Databases And Other Materials For The Library	46
4.17.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Reviewing, Procuring, And Financing Books, Databases And Other Materials For The Library, Broken Out by Type Of Law Library	46
4.18.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent Reviewing, Procuring, And Financing Books, Databases And Other Materials For The Library, Broken Out by Level Of Materials Expenditure	46
4.19.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent On All Other Purposes	46
4.20.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent On All Other Purposes, Broken Out by Type Of Law Library	47
4.21.	Mean, Median, Minimum and Maximum Percentage Of Librarian Staff Time Spent On All Other Purposes, Broken Out by Level Of Materials Expenditure	47
5.	SECTION FIVE: LAW LIBRARY CONTENT BUDGET	48
5.1.	Mean, Median, Minimum and Maximum Overall Law Library Budget For Content/Materials In 2004 (in US\$)	48
5.2.	Mean, Median, Minimum and Maximum Overall Law Library Budget For Content/Materials In 2004, Broken Out by Type Of Law Library (in US\$)	48
5.3.	Mean, Median, Minimum and Maximum Overall Law Library Budget For Content/Materials In 2004, Broken Out by Level Of Materials Expenditure (in US\$)	48
5.4.	Mean, Median, Minimum and Maximum Library Content/Materials Budget in (\$ US), Broken Out by Number of Partners Per Firm	48
5.5.	Mean, Median, Minimum and Maximum Percentage Of Law Library Content Budget Accounted For By Print Materials	49
5.6.	Mean, Median, Minimum and Maximum Percentage Of Law Library Content Budget Accounted For By Print Materials, Broken Out by Type Of Law Library	49
5.7.	Mean, Median, Minimum and Maximum Percentage Of Law Library Content Budget Accounted For By Print Materials, Broken Out by Level Of Materials Expenditure	49
5.8.	Mean, Median, Minimum and Maximum Percentage Of Law Library Content Budget Accounted For By Electronic Materials	49
5.9.	Mean, Median, Minimum and Maximum Percentage Of Law Library Content Budget Accounted For By Electronic Materials, Broken Out by Type Of Law Library	49
5.10.	Mean, Median, Minimum and Maximum Percentage Of Law Library Content Budget Accounted For By Electronic Materials, Broken Out by Level Of Materials Expenditure	50
5.11.	Mean, Median, Minimum and Maximum Expected Law Library Budget For Content/Materials In 2005 (in US\$)	50
5.12.	Mean, Median, Minimum and Maximum Expected Law Library Budget For Content/Materials In 2005, Broken Out by Type Of Law Library (in US\$)	50
5.13.	Mean, Median, Minimum and Maximum Expected Law Library Budget For Content/Materials In 2005, Broken Out by Level Of Materials Expenditure (in US\$)	50

5.14.	Librarian's Attitude Concerning The Trade Off In Spending Between Print Vs. Electronic Materials	50
5.15.	Librarian's Attitude Concerning The Trade Off In Spending Between Print Vs. Electronic Materials, Broken Out by Type Of Law Library	51
5.16.	Librarian's Attitude Concerning The Trade Off In Spending Between Print Vs. Electronic Materials, Broken Out by Level Of Materials Expenditure	51
5.17.	2004 Spending Plans in the Next Year For Federal Codes, Regulations, Cases & Commentary	51
5.18.	2004 Spending Plans in the Next Year For Federal Codes, Regulations, Cases & Commentary, Broken Out by Type Of Law Library	51
5.19.	2004 Spending Plans in the Next Year For Federal Codes, Regulations, Cases & Commentary, Broken Out by Level Of Materials Expenditure	51
5.20.	2004 Spending Plans in the Next Year For State & Local Codes, Regulations, Cases & Commentary	52
5.21.	2004 Spending Plans in the Next Year For State & Local Codes, Regulations, Cases & Commentary, Broken Out by Type Of Law Library	52
5.22.	2004 Spending Plans in the Next Year For State & Local Codes, Regulations, Cases & Commentary, Broken Out by Level Of Materials Expenditure	52
5.23.	2004 Spending Plans in the Next Year For International Codes, Regulations, Cases & Commentary	52
5.24.	2004 Spending Plans in the Next Year For International Codes, Regulations, Cases & Commentary, Broken Out by Type Of Law Library	52
5.25.	2004 Spending Plans in the Next Year For International Codes, Regulations, Cases & Commentary, Broken Out by Level Of Materials Expenditure	52
5.26.	2004 Spending Plans in the Next Year For Finding Aids And Reference Works	53
5.27.	2004 Spending Plans in the Next Year For Finding Aids And Reference Works, Broken Out by Type Of Law Library	53
5.28.	2004 Spending Plans in the Next Year For Finding Aids And Reference Works, Broken Out by Level Of Materials Expenditure	53
5.29.	2004 Spending Plans in the Next Year For Non-Legal Publications	53
5.30.	2004 Spending Plans in the Next Year For Non-Legal Publications, Broken Out by Type Of Law Library	53
5.31.	2004 Spending Plans in the Next Year For Non-Legal Publications, Broken Out by Level Of Materials Expenditure	53
5.32.	2004 Spending Plans in the Next Year For Legal Journals And Legal Theory	54
5.33.	2004 Spending Plans in the Next Year For Legal Journals And Legal Theory, Broken Out by Type Of Law Library	54
5.34.	2004 Spending Plans in the Next Year For Legal Journals And Legal Theory, Broken Out by Level Of Materials Expenditure	54
5.35.	2004 Spending Plans in the Next Year For Subject Specific Legal Materials	54
5.36.	2004 Spending Plans in the Next Year For Subject Specific Legal Materials, Broken Out by Type Of Law Library	54
5.37.	2004 Spending Plans in the Next Year For Subject Specific Legal Materials, Broken Out by Level Of Materials Expenditure	54
6.	SECTION SIX: SPENDING ON MAJOR COMMERCIAL ONLINE SERVICES	55

6.1.	Mean, Median, Minimum and Maximum Percentage Of Total Spending For Digital Information Spent On Westlaw Services	55
6.2.	Mean, Median, Minimum and Maximum Percentage Of Total Spending For Digital Information Spent On Westlaw Services, Broken Out by Type Of Law Library	55
6.3.	Mean, Median, Minimum and Maximum Percentage Of Total Spending For Digital Information Spent On Westlaw Services, Broken Out by Level Of Materials Expenditure	55
6.4.	Mean, Median, Minimum and Maximum Percentage of Total Spending for Digital Information Spent on Westlaw, Broken Out by Number of Partners Per Firm	55
6.5.	Mean, Median, Minimum and Maximum Percentage Of Total Spending For Digital Information Spent On Lexis-Nexis Services	55
6.6.	Mean, Median, Minimum and Maximum Percentage Of Total Spending For Digital Information Spent On Lexis-Nexis Services, Broken Out by Type Of Law Library	56
6.7.	Mean, Median, Minimum and Maximum Percentage Of Total Spending For Digital Information Spent On Lexis-Nexis Services, Broken Out by Level Of Materials Expenditure	56
6.8.	Mean, Median, Minimum and Maximum Percentage of Total Spending for Digital Information Spent on Lexis-Nexis, Broken Out by Number of Partners Per Firm	56
6.9.	Mean, Median, Minimum and Maximum Percentage Of Total Spending For Digital Information Spent On Services Other Than Westlaw Or Lexis-Nexis Services	56
6.10.	Mean, Median, Minimum and Maximum Percentage Of Total Spending For Digital Information Spent On Services Other Than Westlaw Or Lexis-Nexis Services, Broken Out by Type Of Law Library	56
6.11.	Mean, Median, Minimum and Maximum Percentage Of Total Spending For Digital Information Spent On Services Other Than Westlaw Or Lexis-Nexis Services, Broken Out by Level Of Materials Expenditure	57
6.12.	Law Library Staff's Opinion On Spending For On-Line Services	57
6.13.	Law Library Staff's Opinion On Spending For On-Line Services, Broken Out by Type Of Law Library	57
6.14.	Law Library Staff's Opinion On Spending For On-Line Services, Broken Out by Level Of Materials Expenditure	57
6.15.	Percentage Of Law Libraries That Charge Back To Their Patrons For The Usage Of Lexis-Nexis Or Westlaw	58
6.16.	Percentage Of Law Libraries That Charge Back To Their Patrons For The Usage Of Lexis-Nexis Or Westlaw, Broken Out by Type Of Law Library	58
6.17.	Percentage Of Law Libraries That Charge Back To Their Patrons For The Usage Of Lexis-Nexis Or Westlaw, Broken Out by Level Of Materials Expenditure	58
6.18.	Mean, Median, Minimum and Maximum Percentage Of Costs From The Usage Of Lexis-Nexis Or Westlaw That Is Supported By Patron Charge Back Fees	58
6.19.	Mean, Median, Minimum and Maximum Percentage Of Costs From The Usage Of Lexis-Nexis Or Westlaw That Is Supported By Patron Charge Back Fees, Broken Out by Level Of Materials Expenditure	58
7.	SECTION SEVEN: DATABASE PROCUREMENT DECISION-MAKING	59

7.1.	Mean, Median, Minimum and Maximum Number Of Databases That The Law Library Examined On A Free-Trial Basis In The Past Year	59
7.2.	Mean, Median, Minimum and Maximum Number Of Databases That The Law Library Examined On A Free-Trial Basis In The Past Year, Broken Out by Type Of Law Library	59
7.3.	Mean, Median, Minimum and Maximum Number Of Databases That The Law Library Examined On A Free-Trial Basis In The Past Year, Broken Out by Level Of Materials Expenditure	59
7.4.	Mean, Median, Minimum and Maximum Number of Databases That the Law Library Examined on a Free Trial Basis in the Past Year, Broken Out by Number of Partners Per Firm	59
7.5.	Mean, Median, Minimum and Maximum Number Of Databases Examined On A Free Trial Basis In The Past Year To Which Paid Access Was Later Acquired	60
7.6.	Mean, Median, Minimum and Maximum Number Of Databases Examined On A Free Trial Basis In The Past Year To Which Paid Access Was Later Acquired, Broken Out by Type Of Law Library	60
7.7.	Mean, Median, Minimum and Maximum Number Of Databases Examined On A Free Trial Basis In The Past Year To Which Paid Access Was Later Acquired, Broken Out by Level Of Materials Expenditure	60
7.8.	Mean, Median, Minimum and Maximum Total New Database Subscriptions Acquired By The Law Library In The Past Year	60
7.9.	Mean, Median, Minimum and Maximum Total New Database Subscriptions Acquired By The Law Library In The Past Year, Broken Out by Type Of Law Library	60
7.10.	Mean, Median, Minimum and Maximum Total New Database Subscriptions Acquired By The Law Library In The Past Year, Broken Out by Level Of Materials Expenditure	61
7.11.	Mean, Median, Minimum and Maximum Total Database Subscriptions Canceled By The Law Library In The Past Year	61
7.12.	Mean, Median, Minimum and Maximum Total Database Subscriptions Canceled By The Law Library In The Past Year, Broken Out by Type Of Law Library	61
7.13.	Mean, Median, Minimum and Maximum Total Database Subscriptions Canceled By The Law Library In The Past Year, Broken Out by Level Of Materials Expenditure	61
8.	SECTION EIGHT: ELECTRONIC DOCUMENT DELIVERY SERVICES	62
8.1.	Mean, Median, Minimum and Maximum Percentage Of Time that Inter-Library Loan is the Preferred Means to Acquire Journal Articles Not in the Library Collection	62
8.2.	Mean, Median, Minimum and Maximum Percentage Of Time that Inter-Library Loan is the Preferred Means to Acquire Journal Articles Not in the Library Collection, Broken Out by Type of Law Library	62
8.3.	Mean, Median, Minimum and Maximum Percentage Of Time that Inter-Library Loan is the Preferred Means to Acquire Journal Articles Not in the Library Collection, Broken Out by Level of Materials Expenditure	62
8.4.	Mean, Median, Minimum and Maximum Percentage Of Time that Electronic Document Delivery is the Preferred Means to Acquire Journal Articles Not in the Library Collection	63

8.5.	Mean, Median, Minimum and Maximum Percentage Of Time that Electronic Document Delivery is the Preferred Means to Acquire Journal Articles Not in the Library Collection, Broken Out by Type Of Law Library	63
8.6.	Mean, Median, Minimum and Maximum Percentage Of Time that Electronic Document Delivery is the Preferred Means to Acquire Journal Articles Not in the Library Collection, Broken Out by Level Of Materials Expenditure	63
8.7.	Mean, Median, Minimum and Maximum Percentage Of Time that Traditional Print Document Delivery is the Preferred Means to Acquire Articles not in the Library Collection	63
8.8.	Mean, Median, Minimum and Maximum Percentage Of Time that Traditional Print Document Delivery is the Preferred Means to Acquire Articles not in the Library Collection, Broken Out by Type Of Law Library	63
8.9.	Mean, Median, Minimum and Maximum Percentage Of Time that Traditional Print Document Delivery is the Preferred Means to Acquire Articles not in the Library Collection, Broken Out by Level Of Materials Expenditure	64
8.10.	Mean, Median, Minimum and Maximum Percentage Of Time that Direct Download From Publisher's Web Site is the Preferred Means to Acquire Articles not in the Library Collection	64
8.11.	Mean, Median, Minimum and Maximum Percentage Of Time that Direct Download From Publisher's Web Site is the Preferred Means to Acquire Articles not in the Library Collection, Broken Out by Type Of Law Library	64
8.12.	Mean, Median, Minimum and Maximum Percentage Of Time that Direct Download From Publisher's Web Site is the Preferred Means to Acquire Articles not in the Library Collection, Broken Out by Level Of Materials Expenditure	64
8.13.	Mean, Median, Minimum and Maximum Percentage Change In The Retrieval Of Articles Directly From Publishers Websites Over The Past Two Years	64
8.14.	Mean, Median, Minimum and Maximum Percentage Change In The Retrieval Of Articles Directly From Publishers Websites Over The Past Two Years, Broken Out by Type Of Law Library	65
8.15.	Mean, Median, Minimum and Maximum Percentage Change In The Retrieval Of Articles Directly From Publishers Websites Over The Past Two Years, Broken Out by Level Of Materials Expenditure	65
8.16.	Law Library Subsidization Of Document Delivery For It's Primary Clientele	65
8.17.	Law Library Subsidization Of Document Delivery For It's Primary Clientele, Broken Out by Type Of Law Library	65
8.18.	Law Library Subsidization Of Document Delivery For It's Primary Clientele, Broken Out by Level Of Materials Expenditure	66
9.	SECTION NINE: CD-ROM	67
9.1.	Mean, Median, Minimum and Maximum Number Of CD-ROM Database Subscriptions Maintained By The Law Library	67
9.2.	Mean, Median, Minimum and Maximum Number Of CD-ROM Database Subscriptions Maintained By The Law Library, Broken Out by Type Of Law Library	67
9.3.	Mean, Median, Minimum and Maximum Number Of CD-ROM Database Subscriptions Maintained By The Law Library, Broken Out by Level Of Materials Expenditure	67
9.4.	Mean, Median, Minimum and Maximum Law Library Spending On CD-ROM Database Licenses, 2003 (in US\$)	67

Mean, Median, Minimum and Maximum Law Library Spending On CD-ROM Database Licenses, 2003, Broken Out by Type Of Law Library (in US\$)	67
Mean, Median, Minimum and Maximum Law Library Spending On CD-ROM Database Licenses, 2003, Broken Out by Level Of Materials Expenditure (in US\$)	68
Mean, Median, Minimum and Maximum Law Library Spending On CD-ROM Database Licenses, 2004 (in US\$)	68
Mean, Median, Minimum and Maximum Law Library Spending On CD-ROM Database Licenses, 2004, Broken Out by Type Of Law Library (in US\$)	68
Mean, Median, Minimum and Maximum Law Library Spending On CD-ROM Database Licenses, 2004, Broken Out by Level Of Materials Expenditure (in US\$)	68
SECTION TEN: ANALYZING OPPORTUNITIES AND THREATS IN THE LEGAL SERVICES INDUSTRY	69
Performance in Legal Industry Analysis	69
Performance in Legal Industry Analysis, Broken Out by Type Of Law Library	69
Performance in Legal Industry Analysis, Broken Out by Level Of Materials Expenditure	69
Mean, Median, Minimum and Maximum Percentage Of Total Research Requests From Management that Concern Marketing the Law Firm	70
Mean, Median, Minimum and Maximum Percentage Of Total Research Requests From Management that Concern Marketing the Law Firm, Broken Out by Type Of Law Library	70
Mean, Median, Minimum and Maximum Percentage Of Total Research Requests From Management that Concern Marketing the Law Firm, Broken Out by Level Of Materials Expenditure	70
Mean, Median, Minimum and Maximum Percentage of Research Requests to the Library Staff That Relate to Marketing the Firm's Services, Broken Out by Number of Partners Per Firm	70
Mean, Median, Minimum and Maximum Percentage of Research Requests to the Library Staff That Relate to Marketing the Firm's Services, Broken Out by Number of Partners Per Firm	71
SECTION ELEVEN: MANAGEMENT'S VIEW OF THE FUTURE OF THE LAW LIBRARY	72
Librarian's Perception Of The View Held Of The Law Library By Company Management	72
Librarian's Perception Of The View Held Of The Law Library By Company Management, Broken Out by Type Of Law Library	72
Librarian's Perception Of The View Held Of The Law Library By Company Management, Broken Out by Level Of Materials Expenditure	72
SECTION TWELVE: LIBRARIAN'S OPINIONS OF PATRONS RESEARCH SKILLS	73
Librarian's Opinion On Patron's Research Skills	73
Librarian's Opinion On Patron's Research Skills, Broken Out by Type Of Law Library	73
	Database Licenses, 2003, Broken Out by Type Of Law Library (in US\$) Mean, Median, Minimum and Maximum Law Library Spending On CD-ROM Database Licenses, 2003, Broken Out by Level Of Materials Expenditure (in US\$) Mean, Median, Minimum and Maximum Law Library Spending On CD-ROM Database Licenses, 2004 (in US\$) Mean, Median, Minimum and Maximum Law Library Spending On CD-ROM Database Licenses, 2004, Broken Out by Type Of Law Library (in US\$) Mean, Median, Minimum and Maximum Law Library Spending On CD-ROM Database Licenses, 2004, Broken Out by Type Of Law Library (in US\$) Mean, Median, Minimum and Maximum Law Library Spending On CD-ROM Database Licenses, 2004, Broken Out by Level Of Materials Expenditure (in US\$) SECTION TEN: ANALYZING OPPORTUNITIES AND THREATS IN THE LEGAL SERVICES INDUSTRY Performance in Legal Industry Analysis, Broken Out by Type Of Law Library Performance in Legal Industry Analysis, Broken Out by Level Of Materials Expenditure Mean, Median, Minimum and Maximum Percentage Of Total Research Requests From Management that Concern Marketing the Law Firm Mean, Median, Minimum and Maximum Percentage Of Total Research Requests From Management that Concern Marketing the Law Firm, Broken Out by Type Of Law Library Mean, Median, Minimum and Maximum Percentage Of Total Research Requests From Management that Concern Marketing the Law Firm, Broken Out by Level Of Materials Expenditure Mean, Median, Minimum and Maximum Percentage of Research Requests to the Library Staff That Relate to Marketing the Firm's Services, Broken Out by Number of Partners Per Firm Mean, Median, Minimum and Maximum Percentage of Research Requests to the Library Staff That Relate to Marketing the Firm's Services, Broken Out by Number of Partners Per Firm Mean, Median, Minimum and Maximum Percentage of Research Requests to the Library Staff That Relate to Marketing the Firm's Services, Broken Out by Number of Partners Per Firm Mean, Median, Minimum and Maximum Percentage of Research Requests to the Library Services, Bro

12.3.	Librarian's Opinion On Patron's Research Skills, Broken Out by Level Of Materials Expenditure	73
13.	SECTION THIRTEEN: JOURNALS	74
13.1.	Mean, Median, Minimum and Maximum Number of Print Only Journal Subscriptions Maintained By The Library, 2003	74
13.2.	Mean, Median, Minimum and Maximum Number of Print Only Journal Subscriptions Maintained By The Library, 2003, Broken Out by Type Of Law Library	74
13.3.	Mean, Median, Minimum and Maximum Number of Print Only Journal Subscriptions Maintained By The Library, 2003, Broken Out by Level Of Materials Expenditure	74
13.4.	Mean, Median, Minimum and Maximum Number of Print Only Journal Subscriptions Maintained By The Library, 2004	74
13.5.	Mean, Median, Minimum and Maximum Number of Print Only Journal Subscriptions Maintained By The Library, 2004, Broken Out by Type Of Law Library	75
13.6.	Mean, Median, Minimum and Maximum Number of Print Only Journal Subscriptions Maintained By The Library, 2004, Broken Out by Level Of Materials Expenditure	75
13.7.	Mean, Median, Minimum and Maximum Spending For Print Only Journal Subscriptions, 2003 (in US\$)	75
13.8.	Mean, Median, Minimum and Maximum Spending For Print Only Journal Subscriptions, 2003, Broken Out by Type Of Law Library (in US\$)	75
13.9.	Mean, Median, Minimum and Maximum Spending For Print Only Journal Subscriptions, 2003, Broken Out by Level Of Materials Expenditure (in US\$)	76
13.10.	Mean, Median, Minimum and Maximum Spending For Print Only Journal Subscriptions, 2004 (in US\$)	76
13.11.	Mean, Median, Minimum and Maximum Spending For Print Only Journal Subscriptions, 2004, Broken Out by Type Of Law Library (in US\$)	76
13.12.	Mean, Median, Minimum and Maximum Spending For Print Only Journal Subscriptions, 2004, Broken Out by Level Of Materials Expenditure (in US\$)	76
13.13.	Mean, Median, Minimum and Maximum Spending For Electronic Only Journal Subscriptions, 2003 (in US\$)	76
13.14.	Mean, Median, Minimum and Maximum Spending For Electronic Only Journal Subscriptions, 2003, Broken Out by Type Of Law Library (in US\$)	77
13.15.	Mean, Median, Minimum and Maximum Spending For Electronic Only Journal Subscriptions, 2003, Broken Out by Level Of Materials Expenditure (in US\$)	77
13.16.	Mean, Median, Minimum and Maximum Spending For Electronic Only Journal Subscriptions, 2004 (in US\$)	77
13.17.	Mean, Median, Minimum and Maximum Spending For Electronic Only Journal Subscriptions, 2004, Broken Out by Type Of Law Library (in US\$)	77
13.18.	Mean, Median, Minimum and Maximum Spending For Electronic Only Journal Subscriptions, 2004, Broken Out by Level Of Materials Expenditure (in US\$)	78
13.19.	Mean, Median, Minimum and Maximum Number of Subscriptions To Electronic- Only Journals	78

13.20.	Mean, Median, Minimum and Maximum Number of Subscriptions To Electronic- Only Journals, Broken Out by Type Of Law Library	78
13.21.	Mean, Median, Minimum and Maximum Number of Subscriptions To Electronic- Only Journals, Broken Out by Level Of Materials Expenditure	78
14.	SECTION FOURTEEN: PHOTOCOPY MACHINES	79
14.1.	Mean, Median, Minimum and Maximum Number Of Photocopy Machines Maintained By The Law Library For Patron Use, 2003	79
14.2.	Mean, Median, Minimum and Maximum Number Of Photocopy Machines Maintained By The Law Library For Patron Use, 2003, Broken Out by Type Of Law Library	79
14.3.	Mean, Median, Minimum and Maximum Number Of Photocopy Machines Maintained By The Law Library For Patron Use, 2003, Broken Out by Level Of Materials Expenditure	79
14.4.	Mean, Median, Minimum and Maximum Number Of Photocopy Machines Maintained By The Law Library For Patron Use, 2004	79
14.5.	Mean, Median, Minimum and Maximum Number Of Photocopy Machines Maintained By The Law Library For Patron Use, 2004, Broken Out by Type Of Law Library	80
14.6.	Mean, Median, Minimum and Maximum Number Of Photocopy Machines Maintained By The Law Library For Patron Use, 2004, Broken Out by Level Of Materials Expenditure	80
14.7.	Percentage Of Law Libraries That Charge Patrons For Photocopying Services	80
14.8.	Percentage Of Law Libraries That Charge Patrons For Photocopying Services, Broken Out by Type Of Law Library	80
14.9.	Percentage Of Law Libraries That Charge Patrons For Photocopying Services, Broken Out by Level Of Materials Expenditure	80
14.10.	Mean, Median, Minimum and Maximum Amount Of Revenue Accrued From Photocopying Services Within The Past Year (in US\$)	81
14.11.	Mean, Median, Minimum and Maximum Amount Of Revenue Accrued From Photocopying Services Within The Past Year, Broken Out by Type Of Law Library (in US\$)	81
14.12.	Mean, Median, Minimum and Maximum Amount Of Revenue Accrued From Photocopying Services Within The Past Year, Broken Out by Level Of Materials Expenditure (in US\$)	81
14.13.	Mean, Median, Minimum and Maximum Percentage Change In Patron Photocopy Usage Over The Past Two Years	81
14.14.	Mean, Median, Minimum and Maximum Percentage Change In Patron Photocopy Usage Over The Past Two Years, Broken Out by Type Of Law Library	81
14.15.	Mean, Median, Minimum and Maximum Percentage Change In Patron Photocopy Usage Over The Past Two Years, Broken Out by Level Of Materials Expenditure	82
14.16.	Mean, Median, Minimum and Maximum Number Of Pages Printed Daily By Law Library Patrons On The Library's Printers	82
14.17.	Mean, Median, Minimum and Maximum Number Of Pages Printed Daily By Law Library Patrons On The Library's Printers, Broken Out by Type Of Law Library	82
14.18.	Mean, Median, Minimum and Maximum Number Of Pages Printed Daily By Law Library Patrons On The Library's Printers, Broken Out by Level Of Materials Expenditure	82

15.	SECTION FIFTEEN: CATALOGING	83
15.1.	Percentage Of Law Libraries That Have Replaced Their Cataloging Vendor Within The Past Three Years	83
15.2.	Percentage Of Law Libraries That Have Replaced Their Cataloging Vendor Within The Past Three Years, Broken Out by Type Of Law Library	83
15.3.	Percentage Of Law Libraries That Have Replaced Their Cataloging Vendor Within The Past Three Years, Broken Out by Level Of Materials Expenditure	83
15.4.	Mean, Median, Minimum and Maximum Spending On Products, Equipment And Services Related To The Online Catalog (in US\$)	83
15.5.	Mean, Median, Minimum and Maximum Spending On Products, Equipment And Services Related To The Online Catalog, Broken Out by Type Of Law Library (in US\$)	83
15.6.	Mean, Median, Minimum and Maximum Spending On Products, Equipment And Services Related To The Online Catalog, Broken Out by Level Of Materials Expenditure (in US\$)	84
15.7.	Mean, Median, Minimum and Maximum Percentage Of Original Cataloging That Is Performed In-House	84
15.8.	Mean, Median, Minimum and Maximum Percentage Of Original Cataloging That Is Performed In-House, Broken Out by Type Of Law Library	84
15.9.	Mean, Median, Minimum and Maximum Percentage Of Original Cataloging That Is Performed In-House, Broken Out by Level Of Materials Expenditure	84
15.10.	Mean, Median, Minimum and Maximum Percentage Of Copy Cataloging That Is Performed In-House	84
15.11.	Mean, Median, Minimum and Maximum Percentage Of Copy Cataloging That Is Performed In-House, Broken Out by Type Of Law Library	85
15.12.	Mean, Median, Minimum and Maximum Percentage Of Copy Cataloging That Is Performed In-House, Broken Out by Level Of Materials Expenditure	85
15.13.	Mean, Median, Minimum and Maximum Cataloging Department Budget	85
(in US	\$)	85
15.14.	Mean, Median, Minimum and Maximum Cataloging Department Budget, Broken Out by Level Of Materials Expenditure (in US\$)	85
16.	SECTION SIXTEEN: BOOKS	86
16.1.	Mean, Median, Minimum and Maximum Spending On Print Books, 2003 (in \$US)	86
16.2.	Mean, Median, Minimum and Maximum Spending On Print Books, 2003, Broken Out by Type Of Law Library (in \$US)	86
16.3.	Mean, Median, Minimum and Maximum Spending On Print Books, 2003, Broken Out by Level Of Materials Expenditure (\$US)	86
16.4.	Mean, Median, Minimum and Maximum Spending On Print Books, 2004 (\$US)	86
16.5.	Mean, Median, Minimum and Maximum Spending On Print Books, 2004, Broken Out by Type Of Law Library (\$US)	86
16.6.	Mean, Median, Minimum and Maximum Spending On Print Books, 2004, Broken Out by Level Of Materials Expenditure (in US\$)	87
16.7.	Assessment Of Change In Demand For Print Books Over The Past Two Years	87
16.8.	Assessment Of Change In Demand For Print Books Over The Past Two Years, Broken Out by Type Of Law Library	87

16.9.	Assessment Of Change In Demand For Print Books Over The Past Two Years, Broken Out by Level Of Materials Expenditure	87
16.10.	Mean, Median, Minimum and Maximum Percentage Of Print Books Ordered By The Law Library Through Online Book Selling Sites	87
16.11.	Mean, Median, Minimum and Maximum Percentage Of Print Books Ordered By The Law Library Through Online Book Selling Sites, Broken Out by Type Of Law Library	88
16.12.	Mean, Median, Minimum and Maximum Percentage Of Print Books Ordered By The Law Library Through Online Book Selling Sites, Broken Out by Level Of Materials Expenditure	88
16.13.	Mean, Median, Minimum and Maximum Spending For Electronic Books (in US\$)	88
16.14.	Mean, Median, Minimum and Maximum Spending For Electronic Books, Broken Out by Type Of Law Library (in US\$)	88
16.15.	Mean, Median, Minimum and Maximum Spending For Electronic Books, Broken Out by Level Of Materials Expenditure	89
17.	SECTION SEVENTEEN: DIRECTORIES	90
17.1.	Mean, Median, Minimum and Maximum Spending On Print Directories, 2003 (in US\$)	90
17.2.	Mean, Median, Minimum and Maximum Spending On Print Directories, 2003, Broken Out by Type Of Law Library (in US\$)	90
17.3.	Mean, Median, Minimum and Maximum Spending On Print Directories, 2003, Broken Out by Level Of Materials Expenditure (in US\$)	90
17.4.	Mean, Median, Minimum and Maximum Spending On Print Directories, 2004 (in US\$)	90
17.5.	Mean, Median, Minimum and Maximum Spending On Print Directories, 2004, Broken Out by Type Of Law Library (in US\$)	91
17.6.	Mean, Median, Minimum and Maximum Spending On Print Directories, 2004, Broken Out by Level Of Materials Expenditure (in US\$)	91
17.7.	Mean, Median, Minimum and Maximum Spending On Electronic Access To Directories, 2003 (in US\$)	91
17.8.	Mean, Median, Minimum and Maximum Spending On Electronic Access To Directories, 2003, Broken Out by Type Of Law Library (in US\$)	91
17.9.	Mean, Median, Minimum and Maximum Spending On Electronic Access To Directories, 2003, Broken Out by Level Of Materials Expenditure (in US\$)	91
17.10.	Mean, Median, Minimum and Maximum Spending On Electronic Access To Directories, 2004 (in US\$)	92
17.11.	Mean, Median, Minimum and Maximum Spending On Electronic Access To Directories, 2004, Broken Out by Type Of Law Library (in US\$)	92
17.12.	Mean, Median, Minimum and Maximum Spending On Electronic Access To Directories, 2004, Broken Out by Level Of Materials Expenditure (in US\$)	92
18.	SECTION EIGHTEEN: REFERENCE PRACTICES	93
18.1.	Mean, Median, Minimum and Maximum Number Of E-Mail Queries Answered By Librarians On A Daily Basis	93
18.2.	Mean, Median, Minimum and Maximum Number Of E-Mail Queries Answered By Librarians On A Daily Basis, Broken Out by Type Of Law Library	93

18.3.	Mean, Median, Minimum and Maximum Number Of E-Mail Queries Answered By Librarians On A Daily Basis, Broken Out by Level Of Materials Expenditure	93
18.4.	Mean, Median, Minimum and Maximum Number Of Telephone Queries Answered By Librarians On A Daily Basis	93
18.5.	Mean, Median, Minimum and Maximum Number Of Telephone Queries Answered By Librarians On A Daily Basis, Broken Out by Type Of Law Library	94
18.6.	Mean, Median, Minimum and Maximum Number Of Telephone Queries Answered By Librarians On A Daily Basis, Broken Out by Level Of Materials Expenditure	94
18.7.	Percentage Of Libraries That Have A Virtual Reference System That Utilizes Chat Or Instant Messaging Technology	94
18.8.	Percentage Of Libraries That Have A Virtual Reference System That Utilizes Chat Or Instant Messaging Technology, Broken Out by Type Of Law Library	94
18.9.	Percentage Of Libraries That Have A Virtual Reference System That Utilizes Chat Or Instant Messaging Technology, Broken Out by Level Of Materials Expenditure	94
18.10.	Percentage Of Law Libraries That Use Software That Allows The Law Library To Track and Record Which Department Of An Organization Poses A Reference Question	95
18.11.	Percentage Of Law Libraries That Use Software That Allows The Law Library To Track and Record Which Department Of An Organization Poses A Reference Question, Broken Out by Type Of Law Library	95
18.12.	Percentage Of Law Libraries That Use Software That Allows The Law Library To Track and Record Which Department Of An Organization Poses A Question, Broken Out by Level Of Materials Expenditure	95
OTHE	R REPORTS FROM PRIMARY RESEARCH GROUP INC.	96