

**The Survey of Academic Librarians:  
Usefulness of Leading Internet Tools and Sites**

## **TABLE OF CONTENTS**

<b>TABLE OF CONTENTS .....</b>	<b>1</b>
<b>THE QUESTIONNAIRE.....</b>	<b>10</b>
<b>CHARACTERISTICS OF THE SAMPLE .....</b>	<b>12</b>
<b>PARTICIPATING COLLEGES .....</b>	<b>14</b>
<b>SUMMARY OF MAIN FINDINGS .....</b>	<b>17</b>
<b>CHAPTER ONE: HOW USEFUL IS FACEBOOK TO YOU IN YOUR WORK?.....</b>	<b>28</b>
<b>CHAPTER TWO: HOW USEFUL IS MYSPACE TO YOU IN YOUR WORK?.....</b>	<b>32</b>
<b>CHAPTER THREE: HOW USEFUL IS BING TO YOU IN YOUR WORK? .....</b>	<b>36</b>
<b>CHAPTER FOUR: HOW USEFUL IS GOOGLE BOOKS TO YOU IN YOUR WORK? .....</b>	<b>40</b>
<b>CHAPTER FIVE: HOW USEFUL IS IGOOGLE TO YOU IN YOUR WORK? .....</b>	<b>44</b>
<b>CHAPTER SIX: HOW USEFUL IS GOOGLEEARTH TO YOU IN YOUR WORK?.....</b>	<b>48</b>
<b>CHAPTER SEVEN: HOW USEFUL IS GOOGLE DOCS TO YOU IN YOUR WORK? .....</b>	<b>52</b>
<b>CHAPTER EIGHT: HOW USEFUL IS GMAIL TO YOU IN YOUR WORK? .....</b>	<b>56</b>
<b>CHAPTER NINE: HOW USEFUL IS YOUTUBE TO YOU IN YOUR WORK?.....</b>	<b>60</b>
<b>CHAPTER TEN: HOW USEFUL IS TWITTER TO YOU IN YOUR WORK? .....</b>	<b>64</b>
<b>CHAPTER ELEVEN: HOW USEFUL IS SECOND LIFE TO YOU IN YOUR WORK? .....</b>	<b>68</b>
<b>CHAPTER TWELVE: HOW USEFUL IS FLICKR TO YOU IN YOUR WORK? .....</b>	<b>71</b>
<b>CHAPTER THIRTEEN: HOW USEFUL IS YAHOO GROUPS TO YOU IN YOUR WORK?.....</b>	<b>75</b>
<b>CHAPTER FOURTEEN: HOW USEFUL IS YAHOO ANSWERS TO YOU IN YOUR WORK? .....</b>	<b>79</b>
<b>CHAPTER FIFTEEN: HOW USEFUL IS YAHOO MAPS TO YOU IN YOUR WORK?.....</b>	<b>83</b>
<b>CHAPTER SIXTEEN: HOW USEFUL IS GOOGLE GROUPS TO YOU IN YOUR WORK?.....</b>	<b>87</b>
<b>CHAPTER SEVENTEEN: HOW USEFUL IS EBAY TO YOU IN YOUR WORK? .....</b>	<b>91</b>
<b>CHAPTER EIGHTEEN: HOW USEFUL IS AMAZON.COM TO YOU IN YOUR WORK? .....</b>	<b>95</b>
<b>CHAPTER NINETEEN: HOW USEFUL IS WIKIPEDIA TO YOU IN YOUR WORK? .....</b>	<b>99</b>
<b>CHAPTER TWENTY: WHAT DO YOU THINK ABOUT VALUE OF WIKIPEDIA AS A RESEARCH SOURCE FOR STUDENTS? .....</b>	<b>103</b>
<b>CHAPTER TWENTY-ONE: CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF BING.....</b>	<b>106</b>
<b>CHAPTER TWENTY-TWO: CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF GOOGLE. ....</b>	<b>110</b>
<b>CHAPTER TWENTY-THREE: CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF YAHOO.....</b>	<b>114</b>

# The Survey of Academic Librarians: Usefulness of Leading Internet Tools and Sites

## LIST OF TABLES

TABLE 1.1:	HOW USEFUL IS FACEBOOK TO YOU IN YOUR WORK? .....	28
TABLE 1.2:	HOW USEFUL IS FACEBOOK TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE.....	28
TABLE 1.3:	HOW USEFUL IS FACEBOOK TO YOU IN YOUR WORK? BROKEN OUT BY AGE. ....	28
TABLE 1.4:	HOW USEFUL IS FACEBOOK TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT.....	29
TABLE 1.5:	HOW USEFUL IS FACEBOOK TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT.....	29
TABLE 1.6:	HOW USEFUL IS FACEBOOK TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER.....	29
TABLE 1.7:	HOW USEFUL IS FACEBOOK TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	30
TABLE 1.8:	HOW USEFUL IS FACEBOOK TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS.....	30
TABLE 1.9:	HOW USEFUL IS FACEBOOK TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES.....	30
TABLE 1.10:	HOW USEFUL IS FACEBOOK TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	31
TABLE 2.1:	HOW USEFUL IS MYSPACE TO YOU IN YOUR WORK?.....	32
TABLE 2.2:	HOW USEFUL IS MYSPACE TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE.....	32
TABLE 2.3:	HOW USEFUL IS MYSPACE TO YOU IN YOUR WORK? BROKEN OUT BY AGE.....	32
TABLE 2.4:	HOW USEFUL IS MYSPACE TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT.....	33
TABLE 2.5:	HOW USEFUL IS MYSPACE TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	33
TABLE 2.6:	HOW USEFUL IS MYSPACE TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER.....	33
TABLE 2.7:	HOW USEFUL IS MYSPACE TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	34
TABLE 2.8:	HOW USEFUL IS MYSPACE TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS.....	34
TABLE 2.9:	HOW USEFUL IS MYSPACE TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES.....	34
TABLE 2.10:	HOW USEFUL IS MYSPACE TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	35
TABLE 3.1:	HOW USEFUL IS BING TO YOU IN YOUR WORK?.....	36
TABLE 3.2:	HOW USEFUL IS BING TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE.....	36
TABLE 3.3:	HOW USEFUL IS BING TO YOU IN YOUR WORK? BROKEN OUT BY AGE.....	36
TABLE 3.4:	HOW USEFUL IS BING TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT.....	37
TABLE 3.5:	HOW USEFUL IS BING TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	37
TABLE 3.6:	HOW USEFUL IS BING TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER.....	37
TABLE 3.7:	HOW USEFUL IS BING TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	38
TABLE 3.8:	HOW USEFUL IS BING TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS.....	38
TABLE 3.9:	HOW USEFUL IS BING TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES.....	38
TABLE 3.10:	HOW USEFUL IS BING TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	39

## The Survey of Academic Librarians: Usefulness of Leading Internet Tools and Sites

TABLE 4.1:	HOW USEFUL IS GOOGLE BOOKS TO YOU IN YOUR WORK? .....	40
TABLE 4.2:	HOW USEFUL IS GOOGLE BOOKS TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE.....	40
TABLE 4.3:	HOW USEFUL IS GOOGLE BOOKS TO YOU IN YOUR WORK? BROKEN OUT BY AGE. ....	40
TABLE 4.4:	HOW USEFUL IS GOOGLE BOOKS TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT. ....	41
TABLE 4.5:	HOW USEFUL IS GOOGLE BOOKS TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	41
TABLE 4.6:	HOW USEFUL IS GOOGLE BOOKS TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER. ....	41
TABLE 4.7:	HOW USEFUL IS GOOGLE BOOKS TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	42
TABLE 4.8:	HOW USEFUL IS GOOGLE BOOKS TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS.....	42
TABLE 4.9:	HOW USEFUL IS GOOGLE BOOKS TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	42
TABLE 4.10:	HOW USEFUL IS GOOGLE BOOKS TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA. ....	43
TABLE 5.1:	HOW USEFUL IS IGOOGLE TO YOU IN YOUR WORK? .....	44
TABLE 5.2:	HOW USEFUL IS IGOOGLE TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE.....	44
TABLE 5.3:	HOW USEFUL IS IGOOGLE TO YOU IN YOUR WORK? BROKEN OUT BY AGE. ....	44
TABLE 5.4:	HOW USEFUL IS IGOOGLE TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT.....	45
TABLE 5.5:	HOW USEFUL IS IGOOGLE TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	45
TABLE 5.6:	HOW USEFUL IS IGOOGLE TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER.....	45
TABLE 5.7:	HOW USEFUL IS IGOOGLE TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	46
TABLE 5.8:	HOW USEFUL IS IGOOGLE TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS.....	46
TABLE 5.9:	HOW USEFUL IS IGOOGLE TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	46
TABLE 5.10:	HOW USEFUL IS IGOOGLE TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	47
TABLE 6.1:	HOW USEFUL IS GOOGLEGLOBE TO YOU IN YOUR WORK? .....	48
TABLE 6.2:	HOW USEFUL IS GOOGLEGLOBE TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE.....	48
TABLE 6.3:	HOW USEFUL IS GOOGLEGLOBE TO YOU IN YOUR WORK? BROKEN OUT BY AGE. ....	48
TABLE 6.4:	HOW USEFUL IS GOOGLEGLOBE TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT. ....	49
TABLE 6.5:	HOW USEFUL IS GOOGLEGLOBE TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	49
TABLE 6.6:	HOW USEFUL IS GOOGLEGLOBE TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER. ....	49
TABLE 6.7:	HOW USEFUL IS GOOGLEGLOBE TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	50
TABLE 6.8:	HOW USEFUL IS GOOGLEGLOBE TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS.....	50
TABLE 6.9:	HOW USEFUL IS GOOGLEGLOBE TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	50

## The Survey of Academic Librarians: Usefulness of Leading Internet Tools and Sites

TABLE 6.10:	HOW USEFUL IS GOOGLE EARTH TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	51
TABLE 7.1:	HOW USEFUL IS GOOGLE DOCS TO YOU IN YOUR WORK? .....	52
TABLE 7.2:	HOW USEFUL IS GOOGLE DOCS TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE.....	52
TABLE 7.3:	HOW USEFUL IS GOOGLE DOCS TO YOU IN YOUR WORK? BROKEN OUT BY AGE. ....	52
TABLE 7.4:	HOW USEFUL IS GOOGLE DOCS TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT.....	53
TABLE 7.5:	HOW USEFUL IS GOOGLE DOCS TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	53
TABLE 7.6:	HOW USEFUL IS GOOGLE DOCS TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER.....	53
TABLE 7.7:	HOW USEFUL IS GOOGLE DOCS TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	54
TABLE 7.8:	HOW USEFUL IS GOOGLE DOCS TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS.....	54
TABLE 7.9:	HOW USEFUL IS GOOGLE DOCS TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	54
TABLE 7.10:	HOW USEFUL IS GOOGLE DOCS TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	55
TABLE 8.1:	HOW USEFUL IS GMAIL TO YOU IN YOUR WORK? .....	56
TABLE 8.2:	HOW USEFUL IS GMAIL TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE. ....	56
TABLE 8.3:	HOW USEFUL IS GMAIL TO YOU IN YOUR WORK? BROKEN OUT BY AGE. ....	56
TABLE 8.4:	HOW USEFUL IS GMAIL TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT.....	57
TABLE 8.5:	HOW USEFUL IS GMAIL TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	57
TABLE 8.6:	HOW USEFUL IS GMAIL TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER. ....	57
TABLE 8.7:	HOW USEFUL IS GMAIL TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	58
TABLE 8.8:	HOW USEFUL IS GMAIL TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS.....	58
TABLE 8.9:	HOW USEFUL IS GMAIL TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	58
TABLE 8.10:	HOW USEFUL IS GMAIL TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	59
TABLE 9.1:	HOW USEFUL IS YOUTUBE TO YOU IN YOUR WORK? .....	60
TABLE 9.2:	HOW USEFUL IS YOUTUBE TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE.....	60
TABLE 9.3:	HOW USEFUL IS YOUTUBE TO YOU IN YOUR WORK? BROKEN OUT BY AGE.....	60
TABLE 9.4:	HOW USEFUL IS YOUTUBE TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT.....	61
TABLE 9.5:	HOW USEFUL IS YOUTUBE TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	61
TABLE 9.6:	HOW USEFUL IS YOUTUBE TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER. ....	61
TABLE 9.7:	HOW USEFUL IS YOUTUBE TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	62
TABLE 9.8:	HOW USEFUL IS YOUTUBE TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS.....	62
TABLE 9.9:	HOW USEFUL IS YOUTUBE TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	62

## The Survey of Academic Librarians: Usefulness of Leading Internet Tools and Sites

TABLE 9.10:	HOW USEFUL IS YOU TUBE TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	63
TABLE 10.1:	HOW USEFUL IS TWITTER TO YOU IN YOUR WORK? .....	64
TABLE 10.2:	HOW USEFUL IS TWITTER TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE.....	64
TABLE 10.3:	HOW USEFUL IS TWITTER TO YOU IN YOUR WORK? BROKEN OUT BY AGE. ....	64
TABLE 10.4:	HOW USEFUL IS TWITTER TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT.....	65
TABLE 10.5:	HOW USEFUL IS TWITTER TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	65
TABLE 10.6:	HOW USEFUL IS TWITTER TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER.....	65
TABLE 10.7:	HOW USEFUL IS TWITTER TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	66
TABLE 10.8:	HOW USEFUL IS TWITTER TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS.....	66
TABLE 10.9:	HOW USEFUL IS TWITTER TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	66
TABLE 10.10:	HOW USEFUL IS TWITTER TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	67
TABLE 13.1:	HOW USEFUL IS YAHOO GROUPS TO YOU IN YOUR WORK?.....	75
TABLE 13.2:	HOW USEFUL IS YAHOO GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE.....	75
TABLE 13.3:	HOW USEFUL IS YAHOO GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY AGE. ....	75
TABLE 13.4:	HOW USEFUL IS YAHOO GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT. ....	76
TABLE 13.5:	HOW USEFUL IS YAHOO GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	76
TABLE 13.6:	HOW USEFUL IS YAHOO GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER. ....	76
TABLE 13.7:	HOW USEFUL IS YAHOO GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	77
TABLE 13.8:	HOW USEFUL IS YAHOO GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS.....	77
TABLE 13.9:	HOW USEFUL IS YAHOO GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	77
TABLE 13.10:	HOW USEFUL IS YAHOO GROUPS TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA. ....	78
TABLE 14.1:	HOW USEFUL IS YAHOO ANSWERS TO YOU IN YOUR WORK? .....	79
TABLE 14.2:	HOW USEFUL IS YAHOO ANSWERS TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE.....	79
TABLE 14.3:	HOW USEFUL IS YAHOO ANSWERS TO YOU IN YOUR WORK? BROKEN OUT BY AGE. ....	79
TABLE 14.4:	HOW USEFUL IS YAHOO ANSWERS TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT. ....	80
TABLE 14.5:	HOW USEFUL IS YAHOO ANSWERS TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	80
TABLE 14.6:	HOW USEFUL IS YAHOO ANSWERS TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER. ....	80
TABLE 14.7:	HOW USEFUL IS YAHOO ANSWERS TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES.....	81
TABLE 14.8:	HOW USEFUL IS YAHOO ANSWERS TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS.....	81

## The Survey of Academic Librarians: Usefulness of Leading Internet Tools and Sites

TABLE 14.9:	HOW USEFUL IS YAHOO ANSWERS TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	81
TABLE 14.10:	HOW USEFUL IS YAHOO ANSWERS TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA. ....	82
TABLE 15.1:	HOW USEFUL IS YAHOO MAPS TO YOU IN YOUR WORK?.....	83
TABLE 15.2:	HOW USEFUL IS YAHOO MAPS TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE.....	83
TABLE 15.3:	HOW USEFUL IS YAHOO MAPS TO YOU IN YOUR WORK? BROKEN OUT BY AGE.....	83
TABLE 15.4:	HOW USEFUL IS YAHOO MAPS TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT. ....	84
TABLE 15.5:	HOW USEFUL IS YAHOO MAPS TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	84
TABLE 15.6:	HOW USEFUL IS YAHOO MAPS TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER. ....	84
TABLE 15.7:	HOW USEFUL IS YAHOO MAPS TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	85
TABLE 15.8:	HOW USEFUL IS YAHOO MAPS TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS.....	85
TABLE 15.9:	HOW USEFUL IS YAHOO MAPS TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	85
TABLE 15.10:	HOW USEFUL IS YAHOO MAPS TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	86
TABLE 16.1:	HOW USEFUL IS GOOGLE GROUPS TO YOU IN YOUR WORK? .....	87
TABLE 16.2:	HOW USEFUL IS GOOGLE GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE.....	87
TABLE 16.3:	HOW USEFUL IS GOOGLE GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY AGE. ....	87
TABLE 16.4:	HOW USEFUL IS GOOGLE GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT. ....	88
TABLE 16.5:	HOW USEFUL IS GOOGLE GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	88
TABLE 16.6:	HOW USEFUL IS GOOGLE GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER. ....	88
TABLE 16.7:	HOW USEFUL IS GOOGLE GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	89
TABLE 16.8:	HOW USEFUL IS GOOGLE GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS.....	89
TABLE 16.9:	HOW USEFUL IS GOOGLE GROUPS TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	89
TABLE 16.10:	HOW USEFUL IS GOOGLE GROUPS TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA. ....	90
TABLE 17.1:	HOW USEFUL IS EBAY TO YOU IN YOUR WORK?.....	91
TABLE 17.2:	HOW USEFUL IS EBAY TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE.....	91
TABLE 17.3:	HOW USEFUL IS EBAY TO YOU IN YOUR WORK? BROKEN OUT BY AGE.....	91
TABLE 17.4:	HOW USEFUL IS EBAY TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT.....	92
TABLE 17.5:	HOW USEFUL IS EBAY TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	92
TABLE 17.6:	HOW USEFUL IS EBAY TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER. ....	92
TABLE 17.7:	HOW USEFUL IS EBAY TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	93

## The Survey of Academic Librarians: Usefulness of Leading Internet Tools and Sites

TABLE 17.8:	HOW USEFUL IS EBAY TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS. ....	93
TABLE 17.9:	HOW USEFUL IS EBAY TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	93
TABLE 17.10:	HOW USEFUL IS EBAY TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA. ....	94
TABLE 18.1:	HOW USEFUL IS AMAZON.COM TO YOU IN YOUR WORK? .....	95
TABLE 18.2:	HOW USEFUL IS AMAZON.COM TO YOU IN YOUR WORK? BROKEN OUT BY A DEPARTMENT OR TITLE CODE. ....	95
TABLE 18.3:	HOW USEFUL IS AMAZON.COM TO YOU IN YOUR WORK? BROKEN OUT BY AGE. ....	95
TABLE 18.4:	HOW USEFUL IS AMAZON.COM TO YOU IN YOUR WORK? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT. ....	96
TABLE 18.5:	HOW USEFUL IS AMAZON.COM TO YOU IN YOUR WORK? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	96
TABLE 18.6:	HOW USEFUL IS AMAZON.COM TO YOU IN YOUR WORK? BROKEN OUT BY A GENDER. ....	96
TABLE 18.7:	HOW USEFUL IS AMAZON.COM TO YOU IN YOUR WORK? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	97
TABLE 18.8:	HOW USEFUL IS AMAZON.COM TO YOU IN YOUR WORK? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS. ....	97
TABLE 18.9:	HOW USEFUL IS AMAZON.COM TO YOU IN YOUR WORK? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	97
TABLE 18.10:	HOW USEFUL IS AMAZON.COM TO YOU IN YOUR WORK? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA. ....	98
TABLE 20.1:	WHAT DO YOU THINK ABOUT VALUE OF WIKIPEDIA AS A RESEARCH SOURCE FOR STUDENTS? .....	103
TABLE 20.2:	WHAT DO YOU THINK ABOUT VALUE OF WIKIPEDIA AS A RESEARCH SOURCE FOR STUDENTS? BROKEN OUT BY A DEPARTMENT OR TITLE CODE. ....	103
TABLE 20.3:	WHAT DO YOU THINK ABOUT VALUE OF WIKIPEDIA AS A RESEARCH SOURCE FOR STUDENTS? BROKEN OUT BY AGE. ....	103
TABLE 20.4:	WHAT DO YOU THINK ABOUT VALUE OF WIKIPEDIA AS A RESEARCH SOURCE FOR STUDENTS? BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT. ....	104
TABLE 20.5:	WHAT DO YOU THINK ABOUT VALUE OF WIKIPEDIA AS A RESEARCH SOURCE FOR STUDENTS? BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	104
TABLE 20.6:	WHAT DO YOU THINK ABOUT VALUE OF WIKIPEDIA AS A RESEARCH SOURCE FOR STUDENTS? BROKEN OUT BY A GENDER. ....	104
TABLE 20.7:	WHAT DO YOU THINK ABOUT VALUE OF WIKIPEDIA AS A RESEARCH SOURCE FOR STUDENTS? BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	105
TABLE 20.8:	WHAT DO YOU THINK ABOUT VALUE OF WIKIPEDIA AS A RESEARCH SOURCE FOR STUDENTS? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS. ....	105
TABLE 20.9:	WHAT DO YOU THINK ABOUT VALUE OF WIKIPEDIA AS A RESEARCH SOURCE FOR STUDENTS? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	105
TABLE 20.10:	WHAT DO YOU THINK ABOUT VALUE OF WIKIPEDIA AS A RESEARCH SOURCE FOR STUDENTS? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA. ....	105
TABLE 21.1:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF BING. ....	106
TABLE 21.2:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF BING, BROKEN OUT BY A DEPARTMENT OR TITLE CODE. ....	106
TABLE 21.3:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF BING, BROKEN OUT BY AGE. ....	107
TABLE 21.4:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF BING, BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT. ....	107

## The Survey of Academic Librarians: Usefulness of Leading Internet Tools and Sites

TABLE 21.5:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF BING, BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	108
TABLE 21.6:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF BING, BROKEN OUT BY A GENDER. ....	108
TABLE 21.7:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF BING, BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	108
TABLE 21.8:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF BING, BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS. ....	109
TABLE 21.9:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF BING, BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	109
TABLE 21.10:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF BING, BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA. ....	109
TABLE 22.1:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF GOOGLE. ....	110
TABLE 22.2:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF GOOGLE, BROKEN OUT BY A DEPARTMENT OR TITLE CODE. ....	110
TABLE 22.3:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF GOOGLE, BROKEN OUT BY AGE. ....	111
TABLE 22.4:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF GOOGLE, BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT. ....	111
TABLE 22.5:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF GOOGLE, BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	112
TABLE 22.6:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF GOOGLE, BROKEN OUT BY A GENDER. ....	112
TABLE 22.7:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF GOOGLE, BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	112
TABLE 22.8:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF GOOGLE, BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS. ....	113
TABLE 22.9:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF GOOGLE, BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	113
TABLE 22.10:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF GOOGLE, BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA. ....	113
TABLE 23.1:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF YAHOO. ....	114
TABLE 23.2:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF YAHOO, BROKEN OUT BY A DEPARTMENT OR TITLE CODE. ....	114
TABLE 23.3:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF YAHOO, BROKEN OUT BY AGE. ....	115
TABLE 23.4:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF YAHOO, BROKEN OUT BY THE LEVEL OF EDUCATIONAL ATTAINMENT. ....	115
TABLE 23.5:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF YAHOO, BROKEN OUT BY THE LENGTH OF CURRENT EMPLOYMENT. ....	116
TABLE 23.6:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF YAHOO, BROKEN OUT BY A GENDER. ....	116
TABLE 23.7:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF YAHOO, BROKEN OUT BY LIBRARY IN PUBLIC OR PRIVATE COLLEGES. ....	116
TABLE 23.8:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF YAHOO, BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS. ....	117
TABLE 23.9:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF YAHOO, BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	117
TABLE 23.10:	CHOOSE THE PHRASE WHICH BEST DESCRIBES YOUR USE OF YAHOO, BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA. ....	117