

**The Survey of Higher Education Faculty:  
Use of Academic Library Interlibrary Loan Services**

## **TABLE OF CONTENTS**

<b>TABLE OF CONTENTS .....</b>	<b>2</b>
<b>LIST OF TABLES.....</b>	<b>3</b>
<b>METHODOLOGY .....</b>	<b>9</b>
<b>THE QUESTIONNAIRE.....</b>	<b>14</b>
<b>FACULTY FROM THE FOLLOWING COLLEGES PARTICIPATED IN THE SURVEY .....</b>	<b>15</b>
<b>SUMMARY OF MAIN FINDINGS .....</b>	<b>18</b>
<b>CHAPTER ONE: HAVE YOU EVER USED YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES? .....</b>	<b>24</b>
<b>CHAPTER TWO: IN THE PAST TWO YEARS HAVE YOU EVER CONSIDERED USING YOUR COLLEGE INTER LIBRARY LOAN SERVICES BUT DECIDED AGAINST IT BECAUSE YOU THOUGHT THAT YOU COULD OBTAIN THE NEEDED DOCUMENT FASTER OR MORE EFFECTIVELY YOURSELF? .....</b>	<b>28</b>
<b>CHAPTER THREE: HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE CAPACITY TO FIND NEEDED ARTICLES AND RESEARCH MATERIALS? .....</b>	<b>33</b>
<b>CHAPTER FOUR: HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE TIMELINESS IN PROVIDING THE ARTICLES OR RESEARCH MATERIALS?.....</b>	<b>39</b>
<b>CHAPTER FIVE: HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE COST OF PROVIDING THE ARTICLES? .....</b>	<b>45</b>
<b>CHAPTER SIX: HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE LEVEL OF EXPERTISE OF THE LIBRARY IN UNDERSTANDING YOUR FIELD AND RESEARCH NEEDS? .....</b>	<b>51</b>
<b>CHAPTER SEVEN: HOW WOULD YOU RATE YOUR LEVEL OF SATISFACTION WITH YOUR COLLEGE ACADEMIC LIBRARY'S INTERLIBRARY LOAN SERVICES? .....</b>	<b>57</b>

## The Survey of Higher Education Faculty: Use of Academic Library Interlibrary Loan Services

### LIST OF TABLES

TABLE 1.1:	HAVE YOU EVER USED YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES? .....	24
TABLE 1.2:	HAVE YOU EVER USED YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	24
TABLE 1.3:	HAVE YOU EVER USED YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS. ....	24
TABLE 1.4:	HAVE YOU EVER USED YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY FACULTY IN PUBLIC OR PRIVATE COLLEGES. ....	24
TABLE 1.5:	HAVE YOU EVER USED YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	25
TABLE 1.6:	HAVE YOU EVER USED YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY THE AGE OF A FACULTY MEMBER.....	25
TABLE 1.7:	HAVE YOU EVER USED YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY A PROFESSIONAL RANK. ....	25
TABLE 1.8:	HAVE YOU EVER USED YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY THE PERSONAL POLITICAL VIEWS OF A FACULTY MEMBER.....	25
TABLE 1.9:	HAVE YOU EVER USED YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY THE PERSONAL INCOME LEVEL OF A FACULTY MEMBER.....	26
TABLE 1.10:	HAVE YOU EVER USED YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY THE TENURE STATUS OF A FACULTY MEMBER. ....	26
TABLE 1.11:	HAVE YOU EVER USED YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY AN ACADEMIC FIELD. ....	26
TABLE 1.12:	HAVE YOU EVER USED YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY EXTENT OF DATABASE USE WITHIN A WEEK. ....	27
TABLE 1.13:	HAVE YOU EVER USED YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY FREQUENCY OF LIBRARY VISITS WITHIN A MONTH. ....	27
TABLE 2.1:	IN THE PAST TWO YEARS HAVE YOU EVER CONSIDERED USING YOUR COLLEGE INTER LIBRARY LOAN SERVICES BUT DECIDED AGAINST IT BECAUSE YOU THOUGHT THAT YOU COULD OBTAIN THE NEEDED DOCUMENT FASTER OR MORE EFFECTIVELY YOURSELF? .....	28
TABLE 2.2:	IN THE PAST TWO YEARS HAVE YOU EVER CONSIDERED USING YOUR COLLEGE INTER LIBRARY LOAN SERVICES BUT DECIDED AGAINST IT BECAUSE YOU THOUGHT THAT YOU COULD OBTAIN THE NEEDED DOCUMENT FASTER OR MORE EFFECTIVELY YOURSELF? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	28
TABLE 2.3:	IN THE PAST TWO YEARS HAVE YOU EVER CONSIDERED USING YOUR COLLEGE INTER LIBRARY LOAN SERVICES BUT DECIDED AGAINST IT BECAUSE YOU THOUGHT THAT YOU COULD OBTAIN THE NEEDED DOCUMENT FASTER OR MORE EFFECTIVELY YOURSELF? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS. ....	28
TABLE 2.4:	IN THE PAST TWO YEARS HAVE YOU EVER CONSIDERED USING YOUR COLLEGE INTER LIBRARY LOAN SERVICES BUT DECIDED AGAINST IT BECAUSE YOU THOUGHT THAT YOU COULD OBTAIN THE NEEDED DOCUMENT FASTER OR MORE EFFECTIVELY YOURSELF? BROKEN OUT BY FACULTY IN PUBLIC OR PRIVATE COLLEGES. ....	29
TABLE 2.5:	IN THE PAST TWO YEARS HAVE YOU EVER CONSIDERED USING YOUR COLLEGE INTER LIBRARY LOAN SERVICES BUT DECIDED AGAINST IT BECAUSE YOU THOUGHT THAT YOU COULD OBTAIN THE NEEDED DOCUMENT FASTER OR MORE EFFECTIVELY YOURSELF? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	29
TABLE 2.6:	IN THE PAST TWO YEARS HAVE YOU EVER CONSIDERED USING YOUR COLLEGE INTER LIBRARY LOAN SERVICES BUT DECIDED AGAINST IT BECAUSE YOU THOUGHT THAT YOU COULD OBTAIN THE NEEDED DOCUMENT FASTER OR MORE EFFECTIVELY YOURSELF? BROKEN OUT BY THE AGE OF A FACULTY MEMBER. ....	29

## The Survey of Higher Education Faculty: Use of Academic Library Interlibrary Loan Services

TABLE 2.7:	IN THE PAST TWO YEARS HAVE YOU EVER CONSIDERED USING YOUR COLLEGE INTER LIBRARY LOAN SERVICES BUT DECIDED AGAINST IT BECAUSE YOU THOUGHT THAT YOU COULD OBTAIN THE NEEDED DOCUMENT FASTER OR MORE EFFECTIVELY YOURSELF? BROKEN OUT BY A PROFESSIONAL RANK. ....	30
TABLE 2.8:	IN THE PAST TWO YEARS HAVE YOU EVER CONSIDERED USING YOUR COLLEGE INTER LIBRARY LOAN SERVICES BUT DECIDED AGAINST IT BECAUSE YOU THOUGHT THAT YOU COULD OBTAIN THE NEEDED DOCUMENT FASTER OR MORE EFFECTIVELY YOURSELF? BROKEN OUT BY THE PERSONAL POLITICAL VIEWS OF A FACULTY MEMBER. ....	30
TABLE 2.9:	IN THE PAST TWO YEARS HAVE YOU EVER CONSIDERED USING YOUR COLLEGE INTER LIBRARY LOAN SERVICES BUT DECIDED AGAINST IT BECAUSE YOU THOUGHT THAT YOU COULD OBTAIN THE NEEDED DOCUMENT FASTER OR MORE EFFECTIVELY YOURSELF? BROKEN OUT BY THE PERSONAL INCOME LEVEL OF A FACULTY MEMBER. ....	30
TABLE 2.10:	IN THE PAST TWO YEARS HAVE YOU EVER CONSIDERED USING YOUR COLLEGE INTER LIBRARY LOAN SERVICES BUT DECIDED AGAINST IT BECAUSE YOU THOUGHT THAT YOU COULD OBTAIN THE NEEDED DOCUMENT FASTER OR MORE EFFECTIVELY YOURSELF? BROKEN OUT BY THE TENURE STATUS OF A FACULTY MEMBER. ....	31
TABLE 2.11:	IN THE PAST TWO YEARS HAVE YOU EVER CONSIDERED USING YOUR COLLEGE INTER LIBRARY LOAN SERVICES BUT DECIDED AGAINST IT BECAUSE YOU THOUGHT THAT YOU COULD OBTAIN THE NEEDED DOCUMENT FASTER OR MORE EFFECTIVELY YOURSELF? BROKEN OUT BY AN ACADEMIC FIELD. ....	31
TABLE 2.12:	IN THE PAST TWO YEARS HAVE YOU EVER CONSIDERED USING YOUR COLLEGE INTER LIBRARY LOAN SERVICES BUT DECIDED AGAINST IT BECAUSE YOU THOUGHT THAT YOU COULD OBTAIN THE NEEDED DOCUMENT FASTER OR MORE EFFECTIVELY YOURSELF? BROKEN OUT BY EXTENT OF DATABASE USE WITHIN A WEEK. ....	32
TABLE 2.13:	IN THE PAST TWO YEARS HAVE YOU EVER CONSIDERED USING YOUR COLLEGE INTER LIBRARY LOAN SERVICES BUT DECIDED AGAINST IT BECAUSE YOU THOUGHT THAT YOU COULD OBTAIN THE NEEDED DOCUMENT FASTER OR MORE EFFECTIVELY YOURSELF? BROKEN OUT BY FREQUENCY OF LIBRARY VISITS WITHIN A MONTH. ....	32
TABLE 3.1:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE CAPACITY TO FIND NEEDED ARTICLES AND RESEARCH MATERIALS? ....	33
TABLE 3.2:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE CAPACITY TO FIND NEEDED ARTICLES AND RESEARCH MATERIALS? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA. ....	33
TABLE 3.3:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE CAPACITY TO FIND NEEDED ARTICLES AND RESEARCH MATERIALS? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS. ....	33
TABLE 3.4:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE CAPACITY TO FIND NEEDED ARTICLES AND RESEARCH MATERIALS? BROKEN OUT BY FACULTY IN PUBLIC OR PRIVATE COLLEGES. ....	34
TABLE 3.5:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE CAPACITY TO FIND NEEDED ARTICLES AND RESEARCH MATERIALS? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	34
TABLE 3.6:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE CAPACITY TO FIND NEEDED ARTICLES AND RESEARCH MATERIALS? BROKEN OUT BY THE AGE OF A FACULTY MEMBER. ....	34
TABLE 3.7:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE CAPACITY TO FIND NEEDED ARTICLES AND RESEARCH MATERIALS? BROKEN OUT BY A PROFESSIONAL RANK. ....	35
TABLE 3.8:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE CAPACITY TO FIND NEEDED ARTICLES AND RESEARCH MATERIALS? BROKEN OUT BY THE PERSONAL POLITICAL VIEWS OF A FACULTY MEMBER. ....	35

## The Survey of Higher Education Faculty: Use of Academic Library Interlibrary Loan Services

TABLE 3.9:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE CAPACITY TO FIND NEEDED ARTICLES AND RESEARCH MATERIALS? BROKEN OUT BY THE PERSONAL INCOME LEVEL OF A FACULTY MEMBER. ....	36
TABLE 3.10:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE CAPACITY TO FIND NEEDED ARTICLES AND RESEARCH MATERIALS? BROKEN OUT BY THE TENURE STATUS OF A FACULTY MEMBER. ....	36
TABLE 3.11:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE CAPACITY TO FIND NEEDED ARTICLES AND RESEARCH MATERIALS? BROKEN OUT BY AN ACADEMIC FIELD. ....	37
TABLE 3.12:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE CAPACITY TO FIND NEEDED ARTICLES AND RESEARCH MATERIALS? BROKEN OUT BY EXTENT OF DATABASE USE WITHIN A WEEK. ....	38
TABLE 3.13:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE CAPACITY TO FIND NEEDED ARTICLES AND RESEARCH MATERIALS? BROKEN OUT BY FREQUENCY OF LIBRARY VISITS WITHIN A MONTH. ....	38
TABLE 4.1:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE TIMELINESS IN PROVIDING THE ARTICLES OR RESEARCH MATERIALS?.....	39
TABLE 4.2:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE TIMELINESS IN PROVIDING THE ARTICLES OR RESEARCH MATERIALS? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	39
TABLE 4.3:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE TIMELINESS IN PROVIDING THE ARTICLES OR RESEARCH MATERIALS? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS. ....	39
TABLE 4.4:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE TIMELINESS IN PROVIDING THE ARTICLES OR RESEARCH MATERIALS? BROKEN OUT BY FACULTY IN PUBLIC OR PRIVATE COLLEGES. ....	40
TABLE 4.5:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE TIMELINESS IN PROVIDING THE ARTICLES OR RESEARCH MATERIALS? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	40
TABLE 4.6:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE TIMELINESS IN PROVIDING THE ARTICLES OR RESEARCH MATERIALS? BROKEN OUT BY THE AGE OF A FACULTY MEMBER.....	40
TABLE 4.7:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE TIMELINESS IN PROVIDING THE ARTICLES OR RESEARCH MATERIALS? BROKEN OUT BY A PROFESSIONAL RANK. ....	41
TABLE 4.8:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE TIMELINESS IN PROVIDING THE ARTICLES OR RESEARCH MATERIALS? BROKEN OUT BY THE PERSONAL POLITICAL VIEWS OF A FACULTY MEMBER.....	41
TABLE 4.9:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE TIMELINESS IN PROVIDING THE ARTICLES OR RESEARCH MATERIALS? BROKEN OUT BY THE PERSONAL INCOME LEVEL OF A FACULTY MEMBER.....	42
TABLE 4.10:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE TIMELINESS IN PROVIDING THE ARTICLES OR RESEARCH MATERIALS? BROKEN OUT BY THE TENURE STATUS OF A FACULTY MEMBER. ....	42
TABLE 4.11:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE TIMELINESS IN PROVIDING THE ARTICLES OR RESEARCH MATERIALS? BROKEN OUT BY AN ACADEMIC FIELD. ....	43
TABLE 4.12:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE TIMELINESS IN PROVIDING THE ARTICLES OR RESEARCH MATERIALS? BROKEN OUT BY EXTENT OF DATABASE USE WITHIN A WEEK. ....	44
TABLE 4.13:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE TIMELINESS IN PROVIDING THE ARTICLES OR RESEARCH MATERIALS? BROKEN OUT BY FREQUENCY OF LIBRARY VISITS WITHIN A MONTH. ....	44

## The Survey of Higher Education Faculty: Use of Academic Library Interlibrary Loan Services

TABLE 5.1:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE COST OF PROVIDING THE ARTICLES? .....	45
TABLE 5.2:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE COST OF PROVIDING THE ARTICLES? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	45
TABLE 5.3:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE COST OF PROVIDING THE ARTICLES? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS. ....	45
TABLE 5.4:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE COST OF PROVIDING THE ARTICLES? BROKEN OUT BY FACULTY IN PUBLIC OR PRIVATE COLLEGES.....	46
TABLE 5.5:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE COST OF PROVIDING THE ARTICLES? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	46
TABLE 5.6:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE COST OF PROVIDING THE ARTICLES? BROKEN OUT BY THE AGE OF A FACULTY MEMBER.....	46
TABLE 5.7:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE COST OF PROVIDING THE ARTICLES? BROKEN OUT BY A PROFESSIONAL RANK. ....	47
TABLE 5.8:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE COST OF PROVIDING THE ARTICLES? BROKEN OUT BY THE PERSONAL POLITICAL VIEWS OF A FACULTY MEMBER.....	47
TABLE 5.9:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE COST OF PROVIDING THE ARTICLES? BROKEN OUT BY THE PERSONAL INCOME LEVEL OF A FACULTY MEMBER. ....	47
TABLE 5.10:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE COST OF PROVIDING THE ARTICLES? BROKEN OUT BY THE TENURE STATUS OF A FACULTY MEMBER.....	48
TABLE 5.11:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE COST OF PROVIDING THE ARTICLES? BROKEN OUT BY AN ACADEMIC FIELD. ....	49
TABLE 5.12:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE COST OF PROVIDING THE ARTICLES? BROKEN OUT BY EXTENT OF DATABASE USE WITHIN A WEEK.....	50
TABLE 5.13:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE COST OF PROVIDING THE ARTICLES? BROKEN OUT BY FREQUENCY OF LIBRARY VISITS WITHIN A MONTH.....	50
TABLE 6.1:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE LEVEL OF EXPERTISE OF THE LIBRARY IN UNDERSTANDING YOUR FIELD AND RESEARCH NEEDS?.....	51
TABLE 6.2:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE LEVEL OF EXPERTISE OF THE LIBRARY IN UNDERSTANDING YOUR FIELD AND RESEARCH NEEDS? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	51
TABLE 6.3:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE LEVEL OF EXPERTISE OF THE LIBRARY IN UNDERSTANDING YOUR FIELD AND RESEARCH NEEDS? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS. ....	51
TABLE 6.4:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE LEVEL OF EXPERTISE OF THE LIBRARY IN UNDERSTANDING YOUR FIELD AND RESEARCH NEEDS? BROKEN OUT BY FACULTY IN PUBLIC OR PRIVATE COLLEGES. ....	52
TABLE 6.5:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE LEVEL OF EXPERTISE OF THE LIBRARY IN UNDERSTANDING YOUR FIELD AND RESEARCH NEEDS? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	52

## The Survey of Higher Education Faculty: Use of Academic Library Interlibrary Loan Services

TABLE 6.6:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE LEVEL OF EXPERTISE OF THE LIBRARY IN UNDERSTANDING YOUR FIELD AND RESEARCH NEEDS? BROKEN OUT BY THE AGE OF A FACULTY MEMBER.....	52
TABLE 6.7:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE LEVEL OF EXPERTISE OF THE LIBRARY IN UNDERSTANDING YOUR FIELD AND RESEARCH NEEDS? BROKEN OUT BY A PROFESSIONAL RANK. ....	53
TABLE 6.8:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE LEVEL OF EXPERTISE OF THE LIBRARY IN UNDERSTANDING YOUR FIELD AND RESEARCH NEEDS? BROKEN OUT BY THE PERSONAL POLITICAL VIEWS OF A FACULTY MEMBER. ....	53
TABLE 6.9:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE LEVEL OF EXPERTISE OF THE LIBRARY IN UNDERSTANDING YOUR FIELD AND RESEARCH NEEDS? BROKEN OUT BY THE PERSONAL INCOME LEVEL OF A FACULTY MEMBER. ....	54
TABLE 6.10:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE LEVEL OF EXPERTISE OF THE LIBRARY IN UNDERSTANDING YOUR FIELD AND RESEARCH NEEDS? BROKEN OUT BY THE TENURE STATUS OF A FACULTY MEMBER. ....	54
TABLE 6.11:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE LEVEL OF EXPERTISE OF THE LIBRARY IN UNDERSTANDING YOUR FIELD AND RESEARCH NEEDS? BROKEN OUT BY AN ACADEMIC FIELD. ....	55
TABLE 6.12:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE LEVEL OF EXPERTISE OF THE LIBRARY IN UNDERSTANDING YOUR FIELD AND RESEARCH NEEDS? BROKEN OUT BY EXTENT OF DATABASE USE WITHIN A WEEK. ....	56
TABLE 6.13:	HOW WOULD YOU RATE YOUR COLLEGE LIBRARY'S INTERLIBRARY LOAN SERVICES ON THE LEVEL OF EXPERTISE OF THE LIBRARY IN UNDERSTANDING YOUR FIELD AND RESEARCH NEEDS? BROKEN OUT BY FREQUENCY OF LIBRARY VISITS WITHIN A MONTH. ....	56
TABLE 7.1:	HOW WOULD YOU RATE YOUR LEVEL OF SATISFACTION WITH YOUR ACADEMIC LIBRARY'S INTERLIBRARY LOAN SERVICES? .....	57
TABLE 7.2:	HOW WOULD YOU RATE YOUR LEVEL OF SATISFACTION WITH YOUR ACADEMIC LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT FOR FACULTY IN THE UNITED STATES OR CANADA.....	57
TABLE 7.3:	HOW WOULD YOU RATE YOUR LEVEL OF SATISFACTION WITH YOUR ACADEMIC LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY GENERAL CARNEGIE CLASS OF THE INSTITUTIONS. ....	57
TABLE 7.4:	HOW WOULD YOU RATE YOUR LEVEL OF SATISFACTION WITH YOUR ACADEMIC LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY FACULTY IN PUBLIC OR PRIVATE COLLEGES.....	58
TABLE 7.5:	HOW WOULD YOU RATE YOUR LEVEL OF SATISFACTION WITH YOUR ACADEMIC LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY THE ENROLLMENT LEVEL OF THE COLLEGES. ....	58
TABLE 7.6:	HOW WOULD YOU RATE YOUR LEVEL OF SATISFACTION WITH YOUR ACADEMIC LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY THE AGE OF A FACULTY MEMBER.....	58
TABLE 7.7:	HOW WOULD YOU RATE YOUR LEVEL OF SATISFACTION WITH YOUR ACADEMIC LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY A PROFESSIONAL RANK. ....	59
TABLE 7.8:	HOW WOULD YOU RATE YOUR LEVEL OF SATISFACTION WITH YOUR ACADEMIC LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY THE PERSONAL POLITICAL VIEWS OF A FACULTY MEMBER. ....	59
TABLE 7.9:	HOW WOULD YOU RATE YOUR LEVEL OF SATISFACTION WITH YOUR ACADEMIC LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY THE PERSONAL INCOME LEVEL OF A FACULTY MEMBER. ....	59

**The Survey of Higher Education Faculty:  
Use of Academic Library Interlibrary Loan Services**

TABLE 7.10:	HOW WOULD YOU RATE YOUR LEVEL OF SATISFACTION WITH YOUR ACADEMIC LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY THE TENURE STATUS OF A FACULTY MEMBER.....	60
TABLE 7.11:	HOW WOULD YOU RATE YOUR LEVEL OF SATISFACTION WITH YOUR ACADEMIC LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY AN ACADEMIC FIELD. ....	60
TABLE 7.12:	HOW WOULD YOU RATE YOUR LEVEL OF SATISFACTION WITH YOUR ACADEMIC LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY EXTENT OF DATABASE USE WITHIN A WEEK.....	61
TABLE 7.13:	HOW WOULD YOU RATE YOUR LEVEL OF SATISFACTION WITH YOUR ACADEMIC LIBRARY'S INTERLIBRARY LOAN SERVICES? BROKEN OUT BY FREQUENCY OF LIBRARY VISITS WITHIN A MONTH.....	61