TABLE OF CONTENTS

TABLE OF CONTENTS	1
LIST OF TABLES	7
THE QUESTIONNAIRE	17
PARTICIPANTS	25
SUMMARY OF MAIN FINDINGS	26
CHAPTER ONE: THE PHYSICAL SPACE OF THE LIBRARY	35
Question One: Has your organization added or subtracted library locations in the past three years, either through organizational expansion, consolidation or some other reason?	35
Question Two: Do you believe that the space allocated to the law library in the next three years will increase, decrease or remain the same?	36
Question Three: How many visitors does the library receive at its physical location on a typical business day?	37
Question Four: If the number of visitors to the physical library has changed, by about how much in percentage terms?	38
CHAPTER TWO: STAFF	39
Question Five: How many full time equivalent librarians are employed by the law library?	39
Question Six: How many other full time equivalent employees such as library assistants, technology staff, secretaries and others are employed by the library?	40
Question Seven: What was the library's total spending on salaries last year, including retirement contributions, for all employees of the library?	41
Question Eight: In the past year, how did the librarian's salaries change?	42
Question Nine: For the upcoming year, what do you expect will happen to the librarian salaries in your library?	43
CHAPTER THREE: OVERALL BUDGET	44
Question Ten: In 2010, did the overall library budget	44
Question Eleven: By how much did it change?	45
Question Twelve: In your view, in 2011 the library's overall budget will	46
Question Thirteen: In your best estimate, what will be the % annual change in the 2011 overall library budget?	47
Question Fourteen: If you have been asked over the past two years to reduce the overall cost structure of the library, what have you done to achieve this and what would you suggest to your peers in the same situation?	48

management of your parent organization has of the law library.	52
CHAPTER FOUR: SPENDING ON MATERIALS / CONTENT	
Question Sixteen: What were the library's total expenditures for content / materials in 2009?	
Question Seventeen: What were the library's total expenditures for content / materials in 2010?	56
Question Eighteen: How much did the library spend for online databases in 2009?.	57
Question Nineteen: How much did the library spend for online databases in 2010?	58
Question Twenty: How would you characterize your organization's use of Hein Online as a legal information resource?	59
Question Twenty-one: How would you characterize your organization's use of Westlaw as a legal information resource?	60
Question Twenty-two: How would you characterize your organization's use of Lexis as a legal information resource?	61
Question Twenty-three: How would you characterize your organization's use of Fastcase as a legal information resource?	62
Question Twenty-four: How would you characterize your organization's use of Bloomberg Law as a legal information resource?	63
Question Twenty-five: What is the outlook for online database spending in 2011? .	65
Question Twenty-six: Approximately what percentage of the materials / content budget was accounted for by print resources?	67
Question Twenty-seven: Approximately what percentage of the materials / content budget was accounted for by electronic resources?	68
Question Twenty-eight: Which choice of the following opinions best represents what you think will happen at your library over the next few years?	69
CHAPTER FIVE: INTERNET TOOLS	72
Question Twenty-nine: Rate the extent to which you use Google in your professional work.	72
Question Thirty: Rate the extent to which you use Yahoo in your professional work	74
Question Thirty-one: Rate the extent to which you use Bing in your professional work	75
Question Thirty-two: Rate the extent to which you use YouTube in your professional work.	76
Question Thirty-three: Rate the extent to which you use eBay in your professional work	77

Question Thirty-four: Rate the extent to which you use Amazon.com in your professional work	78
Question Thirty-five: Rate the extent to which you use Facebook in your professional work.	79
Question Thirty-six: Rate the extent to which you use Twitter in your professional work	80
Question Thirty-seven: Rate the extent to which you use Google Scholar in your professional work.	81
Question Thirty-eight: Which listservs, blogs, associations, websites, wikis and other information and internet resources have you found most useful?	82
CHAPTER SIX: PRINT & ELECTRONIC JOURNALS & OTHER PERIODICALS	85
Question Thirty-nine: How many subscriptions that require payment does the library maintain to legal journals in print with no electronic access?	85
Question Forty: How many subscriptions that require payment does the library maintain to legal journals in electronic with no print counterpart?	87
Question Forty-one: How many subscriptions that require payment does the library maintain to legal journals in both print and electronic access?	88
Question Forty-two: How much did the library spend for print and / or electronic versions of legal, scientific and other scholarly and professional journals in 2009?	89
Question Forty-three: How much did the library spend for print and / or electronic versions of legal, scientific and other scholarly and professional journals in 2010?	90
Question Forty-four: How much did the library spend for subscriptions to magazines and newspapers in traditional print formats in 2009?	91
Question Forty-five: How much did the library spend for subscriptions to magazines and newspapers in traditional print formats in 2010?	92
CHAPTER SEVEN: E-BOOKS	93
Question Forty-six: Has your library, or your parent organization, purchased e-book readers, iPads or other devices, for reading e-books, among other reasons?	93
Question Forty-seven: Has the library or your parent organization purchased any Apple iPads for patron use?	94
Question Forty-eight: Has the library or your parent organization purchased any SONY e-Readers for patron use?	95
Question Forty-nine: Has the library or your parent organization purchased any Amazon Kindle for patron use?	95

Question Fifty: Has the library or your parent organization purchased any Bokeen Cybook for patron use?	96
Question Fifty-one: Has the library or your parent organization purchased any Barnes & Noble NOOK for patron use?	96
Question Fifty-two: Has the library or your parent organization purchased any Samsung Papyrus for patron use?	96
Question Fifty-three: Has the library or your parent organization purchased any other e-book reader device for patron use?	96
Question Fifty-four: How much has the library spent, over the past two years, on e-book readers and devices?	97
Question Fifty-five: How much has the library spent, over the past two years, on books and other content for e-book readers and devices?	98
Question Fifty-six: How much has the library spent, over the past two years, on e-books delivered to computer workstations but not to largely dedicated e-book reader devices?	99
Question Fifty-seven: How much has the library spent, over the past two years, on software to e-book enable computers or mobile devices?	01
CHAPTER EIGHT: VIDEO	02
Question Fifty-eight: Does the library help patrons develop webcasts or podcasts?10	02
Question Fifty-nine: Does the library help patrons receive or send streaming video?	03
Question Sixty: Does the library locate useful video clips for patrons on YouTube or other video services?	04
Question Sixty-one: How would you characterize the trend in use of video over the past few years?	05
Question Sixty-two: Does the library archive or index video resources on the web for library patrons?10	06
Question Sixty-three: Which phrase best describes your use of video in your research work?	07
CHAPTER NINE: BOOKS10	.08
Question Sixty-four: How much will the library spend on traditional print books in 2010?	08
Question Sixty-five: How much did the library spend on books the year before this year, in 2009?	10
Question Sixty-six: How much will the library spend on the print directories (without online access) in 2010?	11

Question Sixty-seven: How much will the library spend on the online directories (with or without associated print access) in 2010?	12
CHAPTER TEN: PRINT REPORTERS	113
Question Sixty-eight: How much did the library spend for print reporters in 2009?1	13
Question Sixty-nine: How much did the library spend for print reporters in 2010?1	14
Question Seventy: How much do you think that the library will spend for print reporters in 2011?	.15
CHAPTER ELEVEN: COST RECOVERY	116
Question Seventy-one: What percentage of the total budget of the law library, including staff salaries and information purchasing, is recovered through charges to clients for information services?	16
Question Seventy-two: Approximately what percentage of total billings on typical cases would you say are accounted for by attorney and library staff time spent on information retrieval?	18
Question Seventy-three: Which phrase best reflects developments in the past two years regarding the charge back policies of information services to clients? 1	.19
CHAPTER TWELVE: NEGOTIATING WITH SUPPLIERS	122
Question Seventy-four: In the past few years have you taken any action to better measure the usage levels of various information resources? Have you been able to sue this information to cull from your collection electronic and print resources that receive little use?	.22
Question Seventy-five: The legal market has suffered significantly in the recent economic downturn. Have you been able to reduce library costs in this environment by asking suppliers for lower prices or otherwise negotiating more effectively for products and services? Have you found less expensive alternatives for some resources? If so, how and with what kind of services have you achieved success? How great have the savings been? Can your peers benefit?	.25
CHAPTER THIRTEEN: THE ROLE OF THE LIBRARY IN MARKETING AND COMPETITIVE INTELLIGENCE1	128
Question Seventy-six: What percentage of the staff time of the professional librarians in your organization is spent on research related to current cases? 1	.28
Question Seventy-seven: What percentage of the staff time of the professional librarians in your organization is spent on research related to finding new business for the firm or organization?	.30
Question Seventy-eight: What percentage of the staff time of the professional librarians in your organization is spent on research into information resources for the organization?	.31

	PTER FIFTEEN: LAW LIBRARY SPENDING BENCHMARKS PER LAWYER LOYED	140
	estion Eighty-three: How would you describe your library's role in records management in your organization?	138
CHAP	PTER FOURTEEN: LIBRARY ROLE IN RECORDS MANAGEMENT	138
	estion Eighty-two: How much did your library spend in the past year for courses, conferences, research reports, books, association memberships and other information resources related to enhancing the market research and competitive intelligence skills of the library staff?	136
Que	estion Eighty-one: How much of your total staff time in hours in a typical week is devoted to research to help with existing cases or clients?	. 135
_	estion Eighty: How much of your total staff time in a typical week is devoted to research oriented to attracting new clients for the firm?	134
	estion Seventy-nine: What percentage of the staff time of the professional librarians in your organization is spent on Information technology / info literacy help in helping library patrons to find information or use IT or library resources?	132

LIST OF TABLES

TABLE 1.1:	HAS YOUR ORGANIZATION ADDED OR SUBTRACTED LIBRARY LOCATIONS IN THE PAST THREE YEARS, EITHER THROUGH ORGANIZATIONAL EXPANSION, CONSOLIDATION OR	
	SOME OTHER REASON?	35
TABLE 1.2:	HAS YOUR ORGANIZATION ADDED OR SUBTRACTED LIBRARY LOCATIONS IN THE PAST	
	THREE YEARS, EITHER THROUGH ORGANIZATIONAL EXPANSION, CONSOLIDATION OR	
	SOME OTHER REASON? BROKEN OUT BY TYPE OF LAW LIBRARY	35
TABLE 1.3:	HAS YOUR ORGANIZATION ADDED OR SUBTRACTED LIBRARY LOCATIONS IN THE PAST	
	THREE YEARS, EITHER THROUGH ORGANIZATIONAL EXPANSION, CONSOLIDATION OR	
	SOME OTHER REASON? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE	
	ORGANIZATION	35
TABLE 1.4:	DO YOU BELIEVE THAT THE SPACE ALLOCATED TO THE LAW LIBRARY IN THE NEXT	
	THREE YEARS WILL INCREASE, DECREASE OR REMAIN THE SAME?	36
TABLE 1.5:	DO YOU BELIEVE THAT THE SPACE ALLOCATED TO THE LAW LIBRARY IN THE NEXT	
	THREE YEARS WILL INCREASE, DECREASE OR REMAIN THE SAME? BROKEN OUT BY	
	TYPE OF LAW LIBRARY	36
TABLE 1.6:	DO YOU BELIEVE THAT THE SPACE ALLOCATED TO THE LAW LIBRARY IN THE NEXT	
	THREE YEARS WILL INCREASE, DECREASE OR REMAIN THE SAME? BROKEN OUT BY	
	THE NUMBER OF LAWYERS IN THE ORGANIZATION	36
TABLE 1.7:	HOW MANY VISITORS DOES THE LIBRARY RECEIVE AT ITS PHYSICAL LOCATION ON A	
	TYPICAL BUSINESS DAY?	37
TABLE 1.8:	HOW MANY VISITORS DOES THE LIBRARY RECEIVE AT ITS PHYSICAL LOCATION ON A	
	TYPICAL BUSINESS DAY? BROKEN OUT BY TYPE OF LAW LIBRARY	37
TABLE 1.9:	HOW MANY VISITORS DOES THE LIBRARY RECEIVE AT ITS PHYSICAL LOCATION ON A	
	TYPICAL BUSINESS DAY? BROKEN OUT BY THE NUMBER OF LAWYERS IN	
	THE ORGANIZATION	37
TABLE 1.10:	IF THE NUMBER OF VISITORS TO THE PHYSICAL LIBRARY HAS CHANGED, BY ABOUT	
	HOW MUCH IN PERCENTAGE TERMS?	38
TABLE 1.11:	IF THE NUMBER OF VISITORS TO THE PHYSICAL LIBRARY HAS CHANGED, BY ABOUT	
	HOW MUCH IN PERCENTAGE TERMS? BROKEN OUT BY TYPE OF LAW LIBRARY	38
TABLE 1.12:	IF THE NUMBER OF VISITORS TO THE PHYSICAL LIBRARY HAS CHANGED, BY ABOUT	
	HOW MUCH IN PERCENTAGE TERMS? BROKEN OUT BY THE NUMBER OF LAWYERS IN	
	THE ORGANIZATION	38
TABLE 2.1:	HOW MANY FULL TIME EQUIVALENT LIBRARIANS ARE EMPLOYED BY THE LAW	
	LIBRARY?	39
TABLE 2.2:	HOW MANY FULL TIME EQUIVALENT LIBRARIANS ARE EMPLOYED BY THE LAW	
	LIBRARY? BROKEN OUT BY TYPE OF LAW LIBRARY	39
TABLE 2.3:	HOW MANY FULL TIME EQUIVALENT LIBRARIANS ARE EMPLOYED BY THE LAW	
	LIBRARY? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	39
TABLE 2.4:	HOW MANY OTHER FULL TIME EQUIVALENT EMPLOYEES SUCH AS LIBRARY	
	ASSISTANTS, TECHNOLOGY STAFF, SECRETARIES AND OTHERS ARE EMPLOYED BY	
	THE LIBRARY?	40
TABLE 2.5:	HOW MANY OTHER FULL TIME EQUIVALENT EMPLOYEES SUCH AS LIBRARY	
	ASSISTANTS, TECHNOLOGY STAFF, SECRETARIES AND OTHERS ARE EMPLOYED BY THE	
	LIBRARY? BROKEN OUT BY TYPE OF LAW LIBRARY	40
TABLE 2.6:	HOW MANY OTHER FULL TIME EQUIVALENT EMPLOYEES SUCH AS LIBRARY	
	ASSISTANTS, TECHNOLOGY STAFF, SECRETARIES AND OTHERS ARE EMPLOYED BY THE	
	LIBRARY? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	40
TABLE 2.7:	WHAT WAS THE LIBRARY'S TOTAL SPENDING ON SALARIES LAST YEAR, INCLUDING	
	RETIREMENT CONTRIBUTIONS, FOR ALL EMPLOYEES OF THE LIBRARY?	41

TABLE 2.8:	WHAT WAS THE LIBRARY'S TOTAL SPENDING ON SALARIES LAST YEAR, INCLUDING	
	RETIREMENT CONTRIBUTIONS, FOR ALL EMPLOYEES OF THE LIBRARY? BROKEN OUT	
	BY TYPE OF LAW LIBRARY	41
TABLE 2.9:	WHAT WAS THE LIBRARY'S TOTAL SPENDING ON SALARIES LAST YEAR, INCLUDING	
	RETIREMENT CONTRIBUTIONS, FOR ALL EMPLOYEES OF THE LIBRARY? BROKEN OUT	
	BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	
TABLE 2.10:	IN THE PAST YEAR, HOW DID THE LIBRARIAN'S SALARIES CHANGE?	42
	IN THE PAST YEAR, HOW DID THE LIBRARIAN'S SALARIES CHANGE? BROKEN OUT BY	
	TYPE OF LAW LIBRARY	42
TABLE 2.12:	IN THE PAST YEAR, HOW DID THE LIBRARIAN'S SALARIES CHANGE? BROKEN OUT BY	
	THE NUMBER OF LAWYERS IN THE ORGANIZATION	42
TABLE 2.13:	FOR THE UPCOMING YEAR, WHAT DO YOU EXPECT WILL HAPPEN TO THE LIBRARIAN	
7.1222 2 .10.	SALARIES IN YOUR LIBRARY?	43
TABLE 2.14.	FOR THE UPCOMING YEAR, WHAT DO YOU EXPECT WILL HAPPEN TO THE LIBRARIAN	
171DEL 2.11.	SALARIES IN YOUR LIBRARY? BROKEN OUT BY TYPE OF LAW LIBRARY	43
TADIE 2 15.	FOR THE UPCOMING YEAR, WHAT DO YOU EXPECT WILL HAPPEN TO THE LIBRARIAN	
1 ABLE 2.13.	SALARIES IN YOUR LIBRARY? BROKEN OUT BY THE NUMBER OF LAWYERS IN	
	THE ORGANIZATION	12
	THE ORGANIZATION	43
TABLE 3.1:	In 2010, did the overall library budget	44
TABLE 3.2:	In 2010, did the overall library budget Broken out by type of law	
	LIBRARY	44
TABLE 3.3:	IN 2010, DID THE OVERALL LIBRARY BUDGET BROKEN OUT BY THE NUMBER OF	
	LAWYERS IN THE ORGANIZATION	
TABLE 3.4:	BY HOW MUCH DID IT CHANGE?	
TABLE 3.5:	BY HOW MUCH DID IT CHANGE? BROKEN OUT BY THE LIBRARY DESCRIPTION	45
TABLE 3.6:	BY HOW MUCH DID IT CHANGE? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE	
	ORGANIZATION	45
TABLE 3.7:	IN YOUR VIEW, IN 2011 THE LIBRARY'S OVERALL BUDGET WILL	46
TABLE 3.8:	IN YOUR VIEW, IN 2011 THE LIBRARY'S OVERALL BUDGET WILL BROKEN OUT BY	
	TYPE OF LAW LIBRARY	46
TABLE 3.9:	In your view, in 2011 the library's overall budget will Broken out by	
	THE NUMBER OF LAWYERS IN THE ORGANIZATION	46
TABLE 3.10:	In your best estimate, what will be the % annual change in the 2011	
	OVERALL LIBRARY BUDGET?	47
TABLE 3.11:	IN YOUR BEST ESTIMATE, WHAT WILL BE THE % ANNUAL CHANGE IN THE 2011	
1710000 31111	OVERALL LIBRARY BUDGET? BROKEN OUT BY TYPE OF LAW LIBRARY	47
TARIE 3 12.	IN YOUR BEST ESTIMATE, WHAT WILL BE THE % ANNUAL CHANGE IN THE 2011	
171BEE 3.12.	OVERALL LIBRARY BUDGET? BROKEN OUT BY THE NUMBER OF LAWYERS IN	
	THE ORGANIZATION	17
TABLE 3.13:	CHOOSE THE STATEMENT THAT BEST DESCRIBES THE VIEW THAT THE MANAGEMENT	4 /
TABLE 3.13.	OF YOUR PARENT ORGANIZATION HAS OF THE LAW LIBRARY	52
TABLE 2 14.		32
1 ABLE 5.14:	CHOOSE THE STATEMENT THAT BEST DESCRIBES THE VIEW THAT THE MANAGEMENT	
	OF YOUR PARENT ORGANIZATION HAS OF THE LAW LIBRARY. BROKEN OUT BY TYPE	50
T. 2.15	OF LAW LIBRARY	52
TABLE 3.15:	CHOOSE THE STATEMENT THAT BEST DESCRIBES THE VIEW THAT THE MANAGEMENT	
	OF YOUR PARENT ORGANIZATION HAS OF THE LAW LIBRARY. BROKEN OUT BY THE	
	NUMBER OF LAWYERS IN THE ORGANIZATION	53
TABLE 4.1:	WHAT WERE THE LIBRARY'S TOTAL EXPENDITURES FOR CONTENT / MATERIALS IN	
	2009?	54
TABLE 4.2:	WHAT WERE THE LIBRARY'S TOTAL EXPENDITURES FOR CONTENT / MATERIALS IN	
	2009? Broken out by type of law library	54

TABLE 4.3:	WHAT WERE THE LIBRARY'S TOTAL EXPENDITURES FOR CONTENT / MATERIALS IN	
	2009? Broken out by the number of lawyers in the organization	55
TABLE 4.4:	WHAT WERE THE LIBRARY'S TOTAL EXPENDITURES FOR CONTENT / MATERIALS IN 2010?	56
TABLE 4.5:	WHAT WERE THE LIBRARY'S TOTAL EXPENDITURES FOR CONTENT / MATERIALS IN	50
TABLE 4.5.	2010? BROKEN OUT BY TYPE OF LAW LIBRARY	56
TABLE 4.6:	WHAT WERE THE LIBRARY'S TOTAL EXPENDITURES FOR CONTENT / MATERIALS IN	50
TABLE 4.0.	2010? Broken out by the number of lawyers in the organization	56
TABLE 4.7:	HOW MUCH DID THE LIBRARY SPEND FOR ONLINE DATABASES IN 2009?	
TABLE 4.7.	HOW MUCH DID THE LIBRARY SPEND FOR ONLINE DATABASES IN 2009? BROKEN OUT	57
I ADLE 4.0.	BY TYPE OF LAW LIBRARY	57
TABLE 4.9:	HOW MUCH DID THE LIBRARY SPEND FOR ONLINE DATABASES IN 2009? BROKEN OUT	5 /
TABLE 1.7.	BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	57
TABLE 4 10:	HOW MUCH DID THE LIBRARY SPEND FOR ONLINE DATABASES IN 2010?	
	HOW MUCH DID THE LIBRARY SPEND FOR ONLINE DATABASES IN 2010? BROKEN OUT	50
TABLE 4.11.	BY TYPE OF LAW LIBRARY	58
TARIE 4 12.	HOW MUCH DID THE LIBRARY SPEND FOR ONLINE DATABASES IN 2010? BROKEN OUT	50
TABLE 4.12.	BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	58
TARIF 4 13.	HOW WOULD YOU CHARACTERIZE YOUR ORGANIZATION'S USE OF HEIN ONLINE AS A	50
TABLE 1.13.	LEGAL INFORMATION RESOURCE?	50
TARIE 4 14.	HOW WOULD YOU CHARACTERIZE YOUR ORGANIZATION'S USE OF HEIN ONLINE AS A	57
TABLE 4.14.	LEGAL INFORMATION RESOURCE? BROKEN OUT BY TYPE OF LAW LIBRARY	50
TABLE / 15.	HOW WOULD YOU CHARACTERIZE YOUR ORGANIZATION'S USE OF HEIN ONLINE AS A	33
TABLE 4.13.	LEGAL INFORMATION RESOURCE? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE	
	ORGANIZATION	50
TABLE / 16:	HOW WOULD YOU CHARACTERIZE YOUR ORGANIZATION'S USE OF WESTLAW AS A	33
1 ABLE 4.10.	LEGAL INFORMATION RESOURCE?	60
TABLE 4 17:	HOW WOULD YOU CHARACTERIZE YOUR ORGANIZATION'S USE OF WESTLAW AS A	00
1 ABLE 4.17.	LEGAL INFORMATION RESOURCE? BROKEN OUT BY TYPE OF LAW LIBRARY	60
TABLE / 19.	HOW WOULD YOU CHARACTERIZE YOUR ORGANIZATION'S USE OF WESTLAW AS A	00
1 ABLE 4.10.	LEGAL INFORMATION RESOURCE? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE	
	ORGANIZATION	60
TABLE 4 10:	HOW WOULD YOU CHARACTERIZE YOUR ORGANIZATION'S USE OF LEXIS AS A LEGAL	00
1 ADLE 4.17.	INFORMATION RESOURCE?	61
TABLE 4.20:	HOW WOULD YOU CHARACTERIZE YOUR ORGANIZATION'S USE OF LEXIS AS A LEGAL	01
1 ABLE 4.20.	INFORMATION RESOURCE? BROKEN OUT BY TYPE OF LAW LIBRARY	61
TABLE 4 21.	HOW WOULD YOU CHARACTERIZE YOUR ORGANIZATION'S USE OF LEXIS AS A LEGAL	01
1 ABLE 4.21.	INFORMATION RESOURCE? BROKEN OUT BY THE NUMBER OF LAWYERS IN	
	THE ORGANIZATION	61
TABLE 4.22.	HOW WOULD YOU CHARACTERIZE YOUR ORGANIZATION'S USE OF FASTCASE AS A	01
1 ABLE 4.22.		60
TABLE 4 22.	LEGAL INFORMATION RESOURCE?	02
1 ABLE 4.23.	LEGAL INFORMATION RESOURCE? BROKEN OUT BY TYPE OF LAW LIBRARY	62
TABLE 4.24.	HOW WOULD YOU CHARACTERIZE YOUR ORGANIZATION'S USE OF FASTCASE AS A	02
1 ADLE 4.24.	LEGAL INFORMATION RESOURCE? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE	
	ORGANIZATION	62
TABLE 4 25.	HOW WOULD YOU CHARACTERIZE YOUR ORGANIZATION'S USE OF BLOOMBERG LAW	02
1 ABLE 4.23.	AS A LEGAL INFORMATION RESOURCE?	62
TABLE 4 26.		03
1 ABLE 4.20:	HOW WOULD YOU CHARACTERIZE YOUR ORGANIZATION'S USE OF BLOOMBERG LAW	62
TABLE 4 27.	AS A LEGAL INFORMATION RESOURCE? BROKEN OUT BY THE LIBRARY DESCRIPTION	03
1 ABLE 4.2/:	HOW WOULD YOU CHARACTERIZE YOUR ORGANIZATION'S USE OF BLOOMBERG LAW	
	AS A LEGAL INFORMATION RESOURCE? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	61
TABLE 4 20.	WHAT IS THE OUTLOOK FOR ONLINE DATABASE SPENDING IN 2011?	
1 ADLE 4.20.	WHAT IS THE OUTLOOK FOR UNLINE DATADASE SPENDING IN 2011 (03

TABLE 4.29:	WHAT IS THE OUTLOOK FOR ONLINE DATABASE SPENDING IN 2011? BROKEN OUT BY TYPE OF LAW LIBRARY	65
T.D. E 4 20.		03
1 ABLE 4.30:	WHAT IS THE OUTLOOK FOR ONLINE DATABASE SPENDING IN 2011? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	66
TABLE 4.31:	APPROXIMATELY WHAT PERCENTAGE OF THE MATERIALS / CONTENT BUDGET WAS	00
1 ABLE 4.31.	ACCOUNTED FOR BY PRINT RESOURCES?	67
TARIE 4 32.	APPROXIMATELY WHAT PERCENTAGE OF THE MATERIALS / CONTENT BUDGET WAS	0 /
171DEL 1.32.	ACCOUNTED FOR BY PRINT RESOURCES? BROKEN OUT BY THE LIBRARY DESCRIPTION	67
TABLE 4 33.	APPROXIMATELY WHAT PERCENTAGE OF THE MATERIALS / CONTENT BUDGET WAS	0 /
171BLL 1.33.	ACCOUNTED FOR BY PRINT RESOURCES? BROKEN OUT BY THE NUMBER OF LAWYERS	
	IN THE ORGANIZATION	67
TARIF 4 34.	APPROXIMATELY WHAT PERCENTAGE OF THE MATERIALS / CONTENT BUDGET WAS	0 /
171DEL 1.3 1.	ACCOUNTED FOR BY ELECTRONIC RESOURCES?	68
TABLE 4.35:	APPROXIMATELY WHAT PERCENTAGE OF THE MATERIALS / CONTENT BUDGET WAS	00
THEEL HOS.	ACCOUNTED FOR BY ELECTRONIC RESOURCES? BROKEN OUT BY THE	
	LIBRARY DESCRIPTION	68
TABLE 4.36:	APPROXIMATELY WHAT PERCENTAGE OF THE MATERIALS / CONTENT BUDGET WAS	
111111111111111111111111111111111111111	ACCOUNTED FOR BY ELECTRONIC RESOURCES? BROKEN OUT BY THE NUMBER OF	
	LAWYERS IN THE ORGANIZATION	68
TABLE 4.37:	WHICH CHOICE OF THE FOLLOWING OPINIONS BEST REPRESENTS WHAT YOU THINK	
	WILL HAPPEN AT YOUR LIBRARY OVER THE NEXT FEW YEARS?	69
TABLE 4.38:	WHICH CHOICE OF THE FOLLOWING OPINIONS BEST REPRESENTS WHAT YOU THINK	
	WILL HAPPEN AT YOUR LIBRARY OVER THE NEXT FEW YEARS? BROKEN OUT BY TYPE	
	OF LAW LIBRARY	70
TABLE 4.39:	WHICH CHOICE OF THE FOLLOWING OPINIONS BEST REPRESENTS WHAT YOU THINK	
	WILL HAPPEN AT YOUR LIBRARY OVER THE NEXT FEW YEARS? BROKEN OUT BY THE	
	NUMBER OF LAWYERS IN THE ORGANIZATION	71
TABLE 5.1:	RATE THE EXTENT TO WHICH YOU USE GOOGLE IN YOUR PROFESSIONAL WORK	72
TABLE 5.2:	RATE THE EXTENT TO WHICH YOU USE GOOGLE IN YOUR PROFESSIONAL WORK,	
	Broken out by type of law library	72
TABLE 5.3:	RATE THE EXTENT TO WHICH YOU USE GOOGLE IN YOUR PROFESSIONAL WORK,	
	BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	
TABLE 5.4:	RATE THE EXTENT TO WHICH YOU USE YAHOO IN YOUR PROFESSIONAL WORK	74
TABLE 5.5:	RATE THE EXTENT TO WHICH YOU USE YAHOO IN YOUR PROFESSIONAL WORK,	
	BROKEN OUT BY TYPE OF LAW LIBRARY	74
TABLE 5.6:	RATE THE EXTENT TO WHICH YOU USE YAHOO IN YOUR PROFESSIONAL WORK,	
	BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	
TABLE 5.7:	RATE THE EXTENT TO WHICH YOU USE BING IN YOUR PROFESSIONAL WORK	75
TABLE 5.8:	RATE THE EXTENT TO WHICH YOU USE BING IN YOUR PROFESSIONAL WORK, BROKEN	
TD	OUT BY TYPE OF LAW LIBRARY	75
TABLE 5.9:	RATE THE EXTENT TO WHICH YOU USE BING IN YOUR PROFESSIONAL WORK, BROKEN	7.5
T 7 10	OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	
TABLE 5.10:	RATE THE EXTENT TO WHICH YOU USE YOUTUBE IN YOUR PROFESSIONAL WORK	/6
TABLE 5.11:	RATE THE EXTENT TO WHICH YOU USE YOUTUBE IN YOUR PROFESSIONAL WORK,	7.0
T 5 10	BROKEN OUT BY TYPE OF LAW LIBRARY	/6
1 ABLE 5.12:	RATE THE EXTENT TO WHICH YOU USE YOUTUBE IN YOUR PROFESSIONAL WORK,	7.0
TABLE 5 12.	BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	
	RATE THE EXTENT TO WHICH YOU USE EBAY IN YOUR PROFESSIONAL WORK.	/ /
1 ABLE 3.14:	RATE THE EXTENT TO WHICH YOU USE EBAY IN YOUR PROFESSIONAL WORK, BROKEN	77
TADLE 5 15.	OUT BY TYPE OF LAW LIBRARY	/ /
1 ABLE 3.13:	OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	77
TADIE 5 16.	RATE THE EXTENT TO WHICH YOU USE AMAZON.COM IN YOUR PROFESSIONAL WORK	
I ADLE J. 10.	TATE THE EATENT TO WHICH TOU USE AMAZON.COM IN TOUK PROFESSIONAL WURK	/ C

TABLE 5.17:	RATE THE EXTENT TO WHICH YOU USE AMAZON.COM IN YOUR PROFESSIONAL WORK, BROKEN OUT BY TYPE OF LAW LIBRARY	78
TABLE 5.18:	RATE THE EXTENT TO WHICH YOU USE AMAZON.COM IN YOUR PROFESSIONAL WORK,	
	BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	
	RATE THE EXTENT TO WHICH YOU USE FACEBOOK IN YOUR PROFESSIONAL WORK	79
TABLE 5.20:	RATE THE EXTENT TO WHICH YOU USE FACEBOOK IN YOUR PROFESSIONAL WORK,	
	BROKEN OUT BY TYPE OF LAW LIBRARY	79
TABLE 5.21:	RATE THE EXTENT TO WHICH YOU USE FACEBOOK IN YOUR PROFESSIONAL WORK,	7 0
	BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	
	RATE THE EXTENT TO WHICH YOU USE TWITTER IN YOUR PROFESSIONAL WORK	80
TABLE 5.23:	RATE THE EXTENT TO WHICH YOU USE TWITTER IN YOUR PROFESSIONAL WORK,	00
T 5 04	BROKEN OUT BY TYPE OF LAW LIBRARY	80
1 ABLE 5.24:	RATE THE EXTENT TO WHICH YOU USE TWITTER IN YOUR PROFESSIONAL WORK,	90
T.D. 5 25.	BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	80
	RATE THE EXTENT TO WHICH YOU USE GOOGLE SCHOLAR IN YOUR PROFESSIONAL WORK.	81
TABLE 5.26:	RATE THE EXTENT TO WHICH YOU USE GOOGLE SCHOLAR IN YOUR PROFESSIONAL	
	WORK, BROKEN OUT BY TYPE OF LAW LIBRARY	81
TABLE 5.27:	RATE THE EXTENT TO WHICH YOU USE GOOGLE SCHOLAR IN YOUR PROFESSIONAL	
	WORK, BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	81
TABLE 6.1:	HOW MANY SUBSCRIPTIONS THAT REQUIRE PAYMENT DOES THE LIBRARY MAINTAIN	
	TO LEGAL JOURNALS IN PRINT WITH NO ELECTRONIC ACCESS?	85
TABLE 6.2:	HOW MANY SUBSCRIPTIONS THAT REQUIRE PAYMENT DOES THE LIBRARY MAINTAIN TO LEGAL JOURNALS IN PRINT WITH NO ELECTRONIC ACCESS? BROKEN OUT BY TYPE	
	OF LAW LIBRARY	85
TABLE 6.3:	HOW MANY SUBSCRIPTIONS THAT REQUIRE PAYMENT DOES THE LIBRARY MAINTAIN	
	TO LEGAL JOURNALS IN PRINT WITH NO ELECTRONIC ACCESS? BROKEN OUT BY THE	
	NUMBER OF LAWYERS IN THE ORGANIZATION	86
TABLE 6.4:	HOW MANY SUBSCRIPTIONS THAT REQUIRE PAYMENT DOES THE LIBRARY MAINTAIN	
	TO LEGAL JOURNALS IN ELECTRONIC WITH NO PRINT COUNTERPART? BROKEN OUT	07
	BY TYPE OF LAW LIBRARY	87
TABLE 6.5:	HOW MANY SUBSCRIPTIONS THAT REQUIRE PAYMENT DOES THE LIBRARY MAINTAIN	
	TO LEGAL JOURNALS IN ELECTRONIC WITH NO PRINT COUNTERPART? BROKEN OUT	07
T. D. D. C. C.	BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	87
TABLE 6.6:	HOW MANY SUBSCRIPTIONS THAT REQUIRE PAYMENT DOES THE LIBRARY MAINTAIN	00
TABLE 6.7:	TO LEGAL JOURNALS IN BOTH PRINT AND ELECTRONIC ACCESS?	88
TABLE 0.7:	HOW MANY SUBSCRIPTIONS THAT REQUIRE PAYMENT DOES THE LIBRARY MAINTAIN	
	TO LEGAL JOURNALS IN BOTH PRINT AND ELECTRONIC ACCESS? BROKEN OUT BY TYPE OF LAW LIBRARY	00
TABLE 6.8:	HOW MANY SUBSCRIPTIONS THAT REQUIRE PAYMENT DOES THE LIBRARY MAINTAIN	00
I ABLE U.O.	TO LEGAL JOURNALS IN BOTH PRINT AND ELECTRONIC ACCESS? BROKEN OUT BY THE	
	NUMBER OF LAWYERS IN THE ORGANIZATION	99
TABLE 6.9:	HOW MUCH DID THE LIBRARY SPEND FOR PRINT AND / OR ELECTRONIC VERSIONS OF	66
TABLE 0.7.	LEGAL, SCIENTIFIC AND OTHER SCHOLARLY AND PROFESSIONAL JOURNALS IN 2009?	80
TADIE 6 10.	HOW MUCH DID THE LIBRARY SPEND FOR PRINT AND / OR ELECTRONIC VERSIONS OF	69
TABLE 0.10.	LEGAL, SCIENTIFIC AND OTHER SCHOLARLY AND PROFESSIONAL JOURNALS IN 2009?	
	BROKEN OUT BY TYPE OF LAW LIBRARY	20
TABLE 6.11:	HOW MUCH DID THE LIBRARY SPEND FOR PRINT AND / OR ELECTRONIC VERSIONS OF	69
	LEGAL, SCIENTIFIC AND OTHER SCHOLARLY AND PROFESSIONAL JOURNALS IN 2009?	
	BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	89
TABLE 6 12.	HOW MUCH DID THE LIBRARY SPEND FOR PRINT AND / OR ELECTRONIC VERSIONS OF	67
0.1 2.	LEGAL, SCIENTIFIC AND OTHER SCHOLARLY AND PROFESSIONAL JOURNALS IN 2010?	90

TABLE 6.13:	HOW MUCH DID THE LIBRARY SPEND FOR PRINT AND / OR ELECTRONIC VERSIONS OF LEGAL, SCIENTIFIC AND OTHER SCHOLARLY AND PROFESSIONAL JOURNALS IN 2010?	
	BROKEN OUT BY TYPE OF LAW LIBRARY	90
TARLE 6 14.	HOW MUCH DID THE LIBRARY SPEND FOR PRINT AND / OR ELECTRONIC VERSIONS OF	70
TABLE 0.14.	LEGAL, SCIENTIFIC AND OTHER SCHOLARLY AND PROFESSIONAL JOURNALS IN 2010?	
	BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	90
TARLE 6.15.	HOW MUCH DID THE LIBRARY SPEND FOR SUBSCRIPTIONS TO MAGAZINES AND	70
TABLE 0.15.	NEWSPAPERS IN TRADITIONAL PRINT FORMATS IN 2009?	91
TARLE 6 16.	HOW MUCH DID THE LIBRARY SPEND FOR SUBSCRIPTIONS TO MAGAZINES AND) 1
TABLE 0.10.	NEWSPAPERS IN TRADITIONAL PRINT FORMATS IN 2009? BROKEN OUT BY TYPE OF	
	LAW LIBRARY	91
TARLE 6 17.	HOW MUCH DID THE LIBRARY SPEND FOR SUBSCRIPTIONS TO MAGAZINES AND) 1
THELE OIT.	NEWSPAPERS IN TRADITIONAL PRINT FORMATS IN 2009? BROKEN OUT BY THE	
	NUMBER OF LAWYERS IN THE ORGANIZATION	91
TABLE 6 18:	HOW MUCH DID THE LIBRARY SPEND FOR SUBSCRIPTIONS TO MAGAZINES AND	
THELE OITO.	NEWSPAPERS IN TRADITIONAL PRINT FORMATS IN 2010?	92
TABLE 6 19.	HOW MUCH DID THE LIBRARY SPEND FOR SUBSCRIPTIONS TO MAGAZINES AND	
TABLE 0.17.	NEWSPAPERS IN TRADITIONAL PRINT FORMATS IN 2010? BROKEN OUT BY TYPE OF	
	LAW LIBRARY	92
TABLE 6.20:	HOW MUCH DID THE LIBRARY SPEND FOR SUBSCRIPTIONS TO MAGAZINES AND	
11.1522 01 2 01	NEWSPAPERS IN TRADITIONAL PRINT FORMATS IN 2010? BROKEN OUT BY THE	
	NUMBER OF LAWYERS IN THE ORGANIZATION	92
TABLE 7.1:	HAS YOUR LIBRARY, OR YOUR PARENT ORGANIZATION, PURCHASED E-BOOK	
TABLE 7.1.	READERS, IPADS OR OTHER DEVICES, FOR READING E-BOOKS, AMONG OTHER	
	REASONS?	93
TABLE 7.2:	HAS YOUR LIBRARY, OR YOUR PARENT ORGANIZATION, PURCHASED E-BOOK	73
TABLE 7.2.	READERS, IPADS OR OTHER DEVICES, FOR READING E-BOOKS, AMONG OTHER	
	REASONS? BROKEN OUT BY TYPE OF LAW LIBRARY	93
TABLE 7.3:	HAS YOUR LIBRARY, OR YOUR PARENT ORGANIZATION, PURCHASED E-BOOK) 3
TABLE 7.5.	READERS, IPADS OR OTHER DEVICES, FOR READING E-BOOKS, AMONG OTHER	
	REASONS? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	93
TABLE 7.4:	HAS THE LIBRARY OR YOUR PARENT ORGANIZATION PURCHASED ANY APPLE IPADS	
THELE THE	FOR PATRON USE?	94
TABLE 7.5:	HAS THE LIBRARY OR YOUR PARENT ORGANIZATION PURCHASED ANY APPLE IPADS	
	FOR PATRON USE? BROKEN OUT BY TYPE OF LAW LIBRARY	94
TABLE 7.6:	HAS THE LIBRARY OR YOUR PARENT ORGANIZATION PURCHASED ANY APPLE IPADS	
	FOR PATRON USE? BROKEN OUT BY THE NUMBER OF LAWYERS IN	
	THE ORGANIZATION	94
TABLE 7.7:	HAS THE LIBRARY OR YOUR PARENT ORGANIZATION PURCHASED ANY SONY E-	
	READERS FOR PATRON USE?	95
TABLE 7.8:	HAS THE LIBRARY OR YOUR PARENT ORGANIZATION PURCHASED ANY AMAZON	
	KINDLE FOR PATRON USE?	95
TABLE 7.9:	HAS THE LIBRARY OR YOUR PARENT ORGANIZATION PURCHASED ANY AMAZON	
	KINDLE FOR PATRON USE? BROKEN OUT BY TYPE OF LAW LIBRARY	95
TABLE 7.10:	HAS THE LIBRARY OR YOUR PARENT ORGANIZATION PURCHASED ANY AMAZON	
	KINDLE FOR PATRON USE? BROKEN OUT BY THE NUMBER OF LAWYERS IN	
	THE ORGANIZATION	95
TABLE 7.11:	HAS THE LIBRARY OR YOUR PARENT ORGANIZATION PURCHASED ANY BOKEEN	
	CYBOOK FOR PATRON USE?	96
TABLE 7.12:	HAS THE LIBRARY OR YOUR PARENT ORGANIZATION PURCHASED ANY BARNES &	
	NOBLE NOOK FOR PATRON USE?	96
TABLE 7.13:	HAS THE LIBRARY OR YOUR PARENT ORGANIZATION PURCHASED ANY SAMSUNG	
	PAPYRUS FOR PATRON USE?	96

TABLE 7.14:	HAS THE LIBRARY OR YOUR PARENT ORGANIZATION PURCHASED ANY OTHER E-BOOK READER DEVICE FOR PATRON USE?	96
TABLE 7.15:	HOW MUCH HAS THE LIBRARY SPENT, OVER THE PAST TWO YEARS, ON E-BOOK	
	READERS AND DEVICES?	97
TABLE 7.16:	HOW MUCH HAS THE LIBRARY SPENT, OVER THE PAST TWO YEARS, ON E-BOOK	
	READERS AND DEVICES? BROKEN OUT BY TYPE OF LAW LIBRARY	97
TABLE 7.17:	HOW MUCH HAS THE LIBRARY SPENT, OVER THE PAST TWO YEARS, ON E-BOOK	
	READERS AND DEVICES? BROKEN OUT BY THE NUMBER OF LAWYERS IN	
	THE ORGANIZATION	97
TABLE 7.18:	HOW MUCH HAS THE LIBRARY SPENT, OVER THE PAST TWO YEARS, ON BOOKS AND	
	OTHER CONTENT FOR E-BOOK READERS AND DEVICES?	98
TABLE 7.19:	HOW MUCH HAS THE LIBRARY SPENT, OVER THE PAST TWO YEARS, ON E-BOOK	
	DELIVERED TO COMPUTER WORKSTATIONS BUT NOT TO LARGELY DEDICATED E-BOOK	
	READER DEVICES?	99
TABLE 7.20:	HOW MUCH HAS THE LIBRARY SPENT, OVER THE PAST TWO YEARS, ON E-BOOK	
	DELIVERED TO COMPUTER WORKSTATIONS BUT NOT TO LARGELY DEDICATED E-BOOK	
	READER DEVICES? BROKEN OUT BY TYPE OF LAW LIBRARY	99
TABLE 7.21:	HOW MUCH HAS THE LIBRARY SPENT, OVER THE PAST TWO YEARS, ON E-BOOK	
	DELIVERED TO COMPUTER WORKSTATIONS BUT NOT TO LARGELY DEDICATED E-BOOK	
	READER DEVICES? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE	
	ORGANIZATION	100
TARIE 7 22.	HOW MUCH HAS THE LIBRARY SPENT, OVER THE PAST TWO YEARS, ON SOFTWARE TO	100
1 ABLE 7.22.	E-BOOK ENABLE COMPUTERS OR MOBILE DEVICES?	101
TABLE 7 22.	HOW MUCH HAS THE LIBRARY SPENT, OVER THE PAST TWO YEARS, ON SOFTWARE TO	101
1 ABLE 1.23.		
	E-BOOK ENABLE COMPUTERS OR MOBILE DEVICES? BROKEN OUT BY TYPE OF LAW LIBRARY	101
T.D. 5 7 24.		101
TABLE 7.24:	HOW MUCH HAS THE LIBRARY SPENT, OVER THE PAST TWO YEARS, ON SOFTWARE TO	
	E-BOOK ENABLE COMPUTERS OR MOBILE DEVICES? BROKEN OUT BY THE NUMBER OF	101
	LAWYERS IN THE ORGANIZATION	101
TABLE 8.1:	DOES THE LIBRARY HELP PATRONS DEVELOP WEBCASTS OR PODCASTS?	102
TABLE 8.2:	DOES THE LIBRARY HELP PATRONS DEVELOP WEBCASTS OR PODCASTS? BROKEN OUT	
	BY TYPE OF LAW LIBRARY	102
TABLE 8.3:	DOES THE LIBRARY HELP PATRONS DEVELOP WEBCASTS OR PODCASTS? BROKEN OUT	
	BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	
TABLE 8.4:	DOES THE LIBRARY HELP PATRONS RECEIVE OR SEND STREAMING VIDEO?	103
TABLE 8.5:	DOES THE LIBRARY HELP PATRONS RECEIVE OR SEND STREAMING VIDEO? BROKEN	
	OUT BY TYPE OF LAW LIBRARY	103
TABLE 8.6:	DOES THE LIBRARY HELP PATRONS RECEIVE OR SEND STREAMING VIDEO? BROKEN	
	OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	103
TABLE 8.7:	DOES THE LIBRARY LOCATE USEFUL VIDEO CLIPS FOR PATRONS ON YOUTUBE OR	
	OTHER VIDEO SERVICES?	104
TABLE 8.8:	DOES THE LIBRARY LOCATE USEFUL VIDEO CLIPS FOR PATRONS ON YOUTUBE OR	
	OTHER VIDEO SERVICES? BROKEN OUT BY TYPE OF LAW LIBRARY	104
TABLE 8.9:	DOES THE LIBRARY LOCATE USEFUL VIDEO CLIPS FOR PATRONS ON YOUTUBE OR	
	OTHER VIDEO SERVICES? BROKEN OUT BY THE NUMBER OF LAWYERS IN	
	THE ORGANIZATION	104
TABLE 8.10:	HOW WOULD YOU CHARACTERIZE THE TREND IN USE OF VIDEO OVER THE PAST FEW	107
TABLE 0.10.	YEARS?	105
TARIF & 11.	HOW WOULD YOU CHARACTERIZE THE TREND IN USE OF VIDEO OVER THE PAST FEW	100
1 ADEE 0.11.	YEARS? BROKEN OUT BY TYPE OF LAW LIBRARY	105
TADIE Q 12.		105
1 ADLE 0.12.	HOW WOULD YOU CHARACTERIZE THE TREND IN USE OF VIDEO OVER THE PAST FEW YEARS? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	105
	TEARS: DROKEN OUT DI THE NUMBER OF LAW TERS IN THE ORGANIZATION	103

TABLE 8.13:	DOES THE LIBRARY ARCHIVE OR INDEX VIDEO RESOURCES ON THE WEB FOR LIBRARY PATRONS?	106
TABLE 8.14:	DOES THE LIBRARY ARCHIVE OR INDEX VIDEO RESOURCES ON THE WEB FOR LIBRARY	100
	PATRONS? BROKEN OUT BY TYPE OF LAW LIBRARY	106
TABLE 8.15:	DOES THE LIBRARY ARCHIVE OR INDEX VIDEO RESOURCES ON THE WEB FOR LIBRARY	
	PATRONS? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	106
TABLE 8.16:	WHICH PHRASE BEST DESCRIBES YOUR USE OF VIDEO IN YOUR RESEARCH WORK?	107
TABLE 8.17:	WHICH PHRASE BEST DESCRIBES YOUR USE OF VIDEO IN YOUR RESEARCH WORK?	
	BROKEN OUT BY TYPE OF LAW LIBRARY	107
TABLE 8.18:	WHICH PHRASE BEST DESCRIBES YOUR USE OF VIDEO IN YOUR RESEARCH WORK?	
	BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	107
TABLE 9.1:	HOW MUCH WILL THE LIBRARY SPEND ON TRADITIONAL PRINT BOOKS IN 2010?	108
TABLE 9.2:	HOW MUCH WILL THE LIBRARY SPEND ON TRADITIONAL PRINT BOOKS IN 2010?	
	BROKEN OUT BY TYPE OF LAW LIBRARY	108
TABLE 9.3:	HOW MUCH WILL THE LIBRARY SPEND ON TRADITIONAL PRINT BOOKS IN 2010?	
	BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	109
TABLE 9.4:	HOW MUCH DID THE LIBRARY SPEND ON BOOKS THE YEAR BEFORE THIS YEAR, IN	
	2009?	110
TABLE 9.5:	HOW MUCH DID THE LIBRARY SPEND ON BOOKS THE YEAR BEFORE THIS YEAR, IN	
	2009? Broken out by type of law library	110
TABLE 9.6:	HOW MUCH DID THE LIBRARY SPEND ON BOOKS THE YEAR BEFORE THIS YEAR, IN	
	2009? Broken out by the number of lawyers in the organization	110
TABLE 9.7:	HOW MUCH WILL THE LIBRARY SPEND ON THE PRINT DIRECTORIES (WITHOUT ONLINE	
T	ACCESS) IN 2010?	111
TABLE 9.8:	HOW MUCH WILL THE LIBRARY SPEND ON THE PRINT DIRECTORIES (WITHOUT ONLINE	111
T	ACCESS) IN 2010? BROKEN OUT BY TYPE OF LAW LIBRARY	111
TABLE 9.9:	HOW MUCH WILL THE LIBRARY SPEND ON THE PRINT DIRECTORIES (WITHOUT ONLINE	111
T. p. p. 0.10.	ACCESS) IN 2010? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	111
1 ABLE 9.10:	HOW MUCH WILL THE LIBRARY SPEND ON THE ONLINE DIRECTORIES (WITH OR	110
TABLE 0.11.	WITHOUT ASSOCIATED PRINT ACCESS) IN 2010?	112
1 ABLE 9.11.	HOW MUCH WILL THE LIBRARY SPEND ON THE ONLINE DIRECTORIES (WITH OR WITHOUT ASSOCIATED PRINT ACCESS) IN 2010? BROKEN OUT BY THE	
	LIBRARY DESCRIPTION	112
TABLE 0.12:	HOW MUCH WILL THE LIBRARY SPEND ON THE ONLINE DIRECTORIES (WITH OR	112
1 ADLE 9.12.	WITHOUT ASSOCIATED PRINT ACCESS) IN 2010? BROKEN OUT BY THE NUMBER OF	
	LAWYERS IN THE ORGANIZATION	112
	LAW LEAS IN THE ORGANIZATION	112
TABLE 10.1.	HOW MUCH DID THE LIBRARY SPEND FOR PRINT REPORTERS IN 2009?	112
	HOW MUCH DID THE LIBRARY SPEND FOR PRINT REPORTERS IN 2009? BROKEN OUT	113
1 Able 10.2.	BY TYPE OF LAW LIBRARY	112
TADIE 10 3:	HOW MUCH DID THE LIBRARY SPEND FOR PRINT REPORTERS IN 2009? BROKEN OUT	113
TABLE 10.5.	BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	113
TABLE 10.4.	HOW MUCH DID THE LIBRARY SPEND FOR PRINT REPORTERS IN 2010?	
	HOW MUCH DID THE LIBRARY SPEND FOR PRINT REPORTERS IN 2010? BROKEN OUT	117
TABLE 10.5.	BY TYPE OF LAW LIBRARY	114
TABLE 10.6:	HOW MUCH DID THE LIBRARY SPEND FOR PRINT REPORTERS IN 2010? BROKEN OUT	11 1
THELE TO.O.	BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	114
TABLE 10.7:	HOW MUCH DO YOU THINK THAT THE LIBRARY WILL SPEND FOR PRINT REPORTERS IN	117
111111111111111111111111111111111111111	2011?	115
TABLE 10.8:	HOW MUCH DO YOU THINK THAT THE LIBRARY WILL SPEND FOR PRINT REPORTERS IN	113
	2011? Broken out by type of law library	115
TABLE 10.9:	HOW MUCH DO YOU THINK THAT THE LIBRARY WILL SPEND FOR PRINT REPORTERS IN	
	2011? Broken out by the number of Lawyers in the organization	115

TABLE II.I:	WHAT PERCENTAGE OF THE TOTAL BUDGET OF THE LAW LIBRARY, INCLUDING STAFF	
	SALARIES AND INFORMATION PURCHASING, IS RECOVERED THROUGH CHARGES TO	
	CLIENTS FOR INFORMATION SERVICES?	116
TABLE 11.2:	WHAT PERCENTAGE OF THE TOTAL BUDGET OF THE LAW LIBRARY, INCLUDING STAFF	
	SALARIES AND INFORMATION PURCHASING, IS RECOVERED THROUGH CHARGES TO	
	CLIENTS FOR INFORMATION SERVICES? BROKEN OUT BY TYPE OF LAW LIBRARY	116
TABLE 11.3:	WHAT PERCENTAGE OF THE TOTAL BUDGET OF THE LAW LIBRARY, INCLUDING STAFF	
	SALARIES AND INFORMATION PURCHASING, IS RECOVERED THROUGH CHARGES TO	
	CLIENTS FOR INFORMATION SERVICES? BROKEN OUT BY THE NUMBER OF LAWYERS	
	IN THE ORGANIZATION	117
TABLE 11 4.	APPROXIMATELY WHAT PERCENTAGE OF TOTAL BILLINGS ON TYPICAL CASES WOULD	
THELE TI	YOU SAY ARE ACCOUNTED FOR BY ATTORNEY AND LIBRARY STAFF TIME SPENT ON	
	INFORMATION RETRIEVAL?	118
TABLE 11 5:	APPROXIMATELY WHAT PERCENTAGE OF TOTAL BILLINGS ON TYPICAL CASES WOULD	110
TABLE 11.5.	YOU SAY ARE ACCOUNTED FOR BY ATTORNEY AND LIBRARY STAFF TIME SPENT ON	
	INFORMATION RETRIEVAL? BROKEN OUT BY TYPE OF LAW LIBRARY	110
TABLE 11.6:	APPROXIMATELY WHAT PERCENTAGE OF TOTAL BILLINGS ON TYPICAL CASES WOULD	110
TABLE 11.0.		
	YOU SAY ARE ACCOUNTED FOR BY ATTORNEY AND LIBRARY STAFF TIME SPENT ON	
	INFORMATION RETRIEVAL? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE	110
T 11 7	ORGANIZATION	118
TABLE II./:	WHICH PHRASE BEST REFLECTS DEVELOPMENTS IN THE PAST TWO YEARS REGARDING	110
TD: 11.0	THE CHARGE BACK POLICIES OF INFORMATION SERVICES TO CLIENTS?	119
TABLE 11.8:	WHICH PHRASE BEST REFLECTS DEVELOPMENTS IN THE PAST TWO YEARS REGARDING	
	THE CHARGE BACK POLICIES OF INFORMATION SERVICES TO CLIENTS? BROKEN OUT	
_	BY TYPE OF LAW LIBRARY	120
TABLE 11.9:	WHICH PHRASE BEST REFLECTS DEVELOPMENTS IN THE PAST TWO YEARS REGARDING	
	THE CHARGE BACK POLICIES OF INFORMATION SERVICES TO CLIENTS? BROKEN OUT	
	BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	121
TABLE 13.1:	WHAT PERCENTAGE OF THE STAFF TIME OF THE PROFESSIONAL LIBRARIANS IN YOUR	
	ORGANIZATION IS SPENT ON RESEARCH RELATED TO CURRENT CASES?	128
TABLE 13.2:	WHAT PERCENTAGE OF THE STAFF TIME OF THE PROFESSIONAL LIBRARIANS IN YOUR	
	ORGANIZATION IS SPENT ON RESEARCH RELATED TO CURRENT CASES? BROKEN OUT	
	BY TYPE OF LAW LIBRARY	128
TABLE 13.3:	WHAT PERCENTAGE OF THE STAFF TIME OF THE PROFESSIONAL LIBRARIANS IN YOUR	
	ORGANIZATION IS SPENT ON RESEARCH RELATED TO CURRENT CASES? BROKEN OUT	
	BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	129
TABLE 13.4:	WHAT PERCENTAGE OF THE STAFF TIME OF THE PROFESSIONAL LIBRARIANS IN YOUR	
	ORGANIZATION IS SPENT ON RESEARCH RELATED TO FINDING NEW BUSINESS FOR THE	
	FIRM OR ORGANIZATION?	130
TABLE 13.5:	WHAT PERCENTAGE OF THE STAFF TIME OF THE PROFESSIONAL LIBRARIANS IN YOUR	
	ORGANIZATION IS SPENT ON RESEARCH RELATED TO FINDING NEW BUSINESS FOR THE	
	FIRM OR ORGANIZATION? BROKEN OUT BY TYPE OF LAW LIBRARY	130
TABLE 13.6:	WHAT PERCENTAGE OF THE STAFF TIME OF THE PROFESSIONAL LIBRARIANS IN YOUR	
	ORGANIZATION IS SPENT ON RESEARCH RELATED TO FINDING NEW BUSINESS FOR THE	
	FIRM OR ORGANIZATION? BROKEN OUT BY THE NUMBER OF LAWYERS IN	
	THE ORGANIZATION	130
TARLE 13 7.	WHAT PERCENTAGE OF THE STAFF TIME OF THE PROFESSIONAL LIBRARIANS IN YOUR	150
TABLE 13./.	ORGANIZATION IS SPENT ON RESEARCH INTO INFORMATION RESOURCES FOR THE	
	ORGANIZATION IS SPENT ON RESEARCH INTO INFORMATION RESOURCES FOR THE ORGANIZATION?	131
TABLE 13 9.	WHAT PERCENTAGE OF THE STAFF TIME OF THE PROFESSIONAL LIBRARIANS IN YOUR	131
TABLE 13.0.		
	ORGANIZATION IS SPENT ON RESEARCH INTO INFORMATION RESOURCES FOR THE ORGANIZATION? BROKEN OUT BY TYPE OF LAW LIBRARY	121
	ONGANIZATION: DRUKEN OUT DI TIPE OF LAW LIBRARY	131

TABLE 13.9:	WHAT PERCENTAGE OF THE STAFF TIME OF THE PROFESSIONAL LIBRARIANS IN YOUR ORGANIZATION IS SPENT ON RESEARCH INTO INFORMATION RESOURCES FOR THE	
	ORGANIZATION? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	131
TABLE 13.10:	WHAT PERCENTAGE OF THE STAFF TIME OF THE PROFESSIONAL LIBRARIANS IN YOUR	
	ORGANIZATION IS SPENT ON INFORMATION TECHNOLOGY / INFO LITERACY HELP IN	
	HELPING LIBRARY PATRONS TO FIND INFORMATION OR USE IT OR LIBRARY	
	RESOURCES?	132
TABLE 13.11:	WHAT PERCENTAGE OF THE STAFF TIME OF THE PROFESSIONAL LIBRARIANS IN YOUR	
	ORGANIZATION IS SPENT ON INFORMATION TECHNOLOGY / INFO LITERACY HELP IN	
	HELPING LIBRARY PATRONS TO FIND INFORMATION OR USE IT OR LIBRARY	
	RESOURCES? BROKEN OUT BY TYPE OF LAW LIBRARY	132
TABLE 13.12:	WHAT PERCENTAGE OF THE STAFF TIME OF THE PROFESSIONAL LIBRARIANS IN YOUR	
	ORGANIZATION IS SPENT ON INFORMATION TECHNOLOGY / INFO LITERACY HELP IN	
	HELPING LIBRARY PATRONS TO FIND INFORMATION OR USE IT OR LIBRARY	
	RESOURCES? BROKEN OUT BY THE NUMBER OF LAWYERS IN THE ORGANIZATION	133
TABLE 13.13:	HOW MUCH OF YOUR TOTAL STAFF TIME IN A TYPICAL WEEK IS DEVOTED TO	
	RESEARCH ORIENTED TO ATTRACTING NEW CLIENTS FOR THE FIRM?	134
TABLE 13.14:	HOW MUCH OF YOUR TOTAL STAFF TIME IN A TYPICAL WEEK IS DEVOTED TO	
	RESEARCH ORIENTED TO ATTRACTING NEW CLIENTS FOR THE FIRM? BROKEN OUT BY	
	TYPE OF LAW LIBRARY	134
TABLE 13 15:	HOW MUCH OF YOUR TOTAL STAFF TIME IN A TYPICAL WEEK IS DEVOTED TO	10 .
171000 19.19.	RESEARCH ORIENTED TO ATTRACTING NEW CLIENTS FOR THE FIRM? BROKEN OUT BY	
	THE NUMBER OF LAWYERS IN THE ORGANIZATION	134
TARLE 13 16:	HOW MUCH OF YOUR TOTAL STAFF TIME IN HOURS IN A TYPICAL WEEK IS DEVOTED	13 .
TABLE 13.10.	TO RESEARCH TO HELP WITH EXISTING CASES OR CLIENTS?	135
TABLE 13 17:	HOW MUCH OF YOUR TOTAL STAFF TIME IN HOUSE IN A TYPICAL WEEK IS DEVOTED	133
TABLE 13.17.	TO RESEARCH TO HELP WITH EXISTING CASES OR CLIENTS? BROKEN OUT BY THE	
	LIBRARY DESCRIPTION	135
TADIE 13 18.	HOW MUCH OF YOUR TOTAL STAFF TIME IN HOURS IN A TYPICAL WEEK IS DEVOTED	133
TABLE 13.10.	TO RESEARCH TO HELP WITH EXISTING CASES OR CLIENTS? BROKEN OUT BY THE	
	NUMBER OF LAWYERS IN THE ORGANIZATION	135
TADIE 13 10.	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR FOR COURSES,	133
TABLE 13.19.	CONFERENCES, RESEARCH REPORTS, BOOKS, ASSOCIATION MEMBERSHIPS AND OTHER	
	INFORMATION RESOURCES RELATED TO ENHANCING THE MARKET RESEARCH AND	
	COMPETITIVE INTELLIGENCE SKILLS OF THE LIBRARY STAFF?	136
TABLE 12 20.	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR FOR COURSES,	130
TABLE 13.20.		
	CONFERENCES, RESEARCH REPORTS, BOOKS, ASSOCIATION MEMBERSHIPS AND OTHER	
	INFORMATION RESOURCES RELATED TO ENHANCING THE MARKET RESEARCH AND	
	COMPETITIVE INTELLIGENCE SKILLS OF THE LIBRARY STAFF? BROKEN OUT BY TYPE	126
T 12 21	OF LAW LIBRARY	136
1 ABLE 13.21:	HOW MUCH DID YOUR LIBRARY SPEND IN THE PAST YEAR FOR COURSES,	
	CONFERENCES, RESEARCH REPORTS, BOOKS, ASSOCIATION MEMBERSHIPS AND OTHER	
	INFORMATION RESOURCES RELATED TO ENHANCING THE MARKET RESEARCH AND	
	COMPETITIVE INTELLIGENCE SKILLS OF THE LIBRARY STAFF? BROKEN OUT BY THE	105
	NUMBER OF LAWYERS IN THE ORGANIZATION	137
TABLE 14.1:	HOW WOULD YOU DESCRIBE YOUR LIBRARY'S ROLE IN RECORDS MANAGEMENT IN	
	YOUR ORGANIZATION?	138
TABLE 14.2:	HOW WOULD YOU DESCRIBE YOUR LIBRARY'S ROLE IN RECORDS MANAGEMENT IN	
	YOUR ORGANIZATION? BROKEN OUT BY TYPE OF LAW LIBRARY	138
TABLE 14.3:	HOW WOULD YOU DESCRIBE YOUR LIBRARY'S ROLE IN RECORDS MANAGEMENT IN	
	YOUR ORGANIZATION? BROKEN OUT BY THE NUMBER OF LAWYERS IN	
	THE ORGANIZATION	139

THE QUESTIONNAIRE

THE PHYSICAL SPACE OF THE LIBRARY

- 1. Has your organization added or subtracted library locations in the past three years, either through organizational expansion, consolidation or some other reason?
- 2. Do you believe that the space allocated to the law library in the next three years will:
 - a. Increase
 - b. Decrease
 - c. Remain the same
- 3. How many visitors does the library receive at its physical location on a typical business day?
- 4. If the number of visitors to the physical library has changed, by about how much in percentage terms?

STAFF

- 5. How many full time equivalent librarians are employed by the law library?
- 6. How many other full time equivalent employees such as library assistants, technology staff, secretaries and others are employed by the library?
- 7. What was the library's total spending on salaries last year, including retirement contributions, for all employees of the library?
- 8. In the past year, librarian salaries: (in nominal terms not accounting for inflation):
 - a. Went down
 - b. Remained the same
 - c. Rose by 1%-2%
 - d. Rose by 3-5%
 - e. Rose by more than 5%
- 9. For the upcoming year you expect that librarian salaries in your library will:
 - a. Go down
 - b. Remain the same