

Academic Library Website Benchmarks

Chapter One: College Library Web Staff

Table 1.1: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website Provided by the College Administration Web Staff or College Administration Information Technology Staff

	Mean	Median	Minimum	Maximum
Entire Sample	15.76	3.00	0.00	98.00

Table 1.2: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website Provided by the College Administration Web Staff or College Administration Information Technology Staff, Broken Out by Carnegie Class

Carnegie Class	Mean	Median	Minimum	Maximum
Community college	23.09	5.00	0.00	95.00
4-year/MA granting institution	17.08	5.00	0.00	98.00
PhD-level granting institution	15.31	5.00	0.00	80.00
Research university	4.55	0.00	0.00	30.00

Table 1.3: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website Provided by the College Administration Web Staff or College Administration Information Technology Staff, Broken Out by Public or Private Status of College

Public or Private Status of College	Mean	Median	Minimum	Maximum
Public	16.26	2.00	0.00	98.00
Private	13.24	5.00	0.00	90.00

Table 1.4: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website Provided by the College Administration Web Staff or College Administration Information Technology Staff, Broken Out by Size of FTE Enrollment

Size of FTE Enrollment	Mean	Median	Minimum	Maximum
<2000	15.43	4.00	0.00	90.00
2000-4999	16.14	1.00	0.00	98.00
5000-11999	17.86	10.00	0.00	95.00
12000 or more	12.81	0.00	0.00	80.00

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Table 1.5: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website Provided by the College Administration Web Staff or College Administration Information Technology Staff, Broken Out by Webmaster Staffing Arrangement

Webmaster Staffing Arrangement	Mean	Median	Minimum	Maximum
Employs webmaster or web staff separate from college's website staff	6.67	1.00	0.00	98.00
No webmaster or web staff of its own	31.85	17.50	0.00	95.00

Table 1.6: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website Provided by Library Web Staff or Library Information Technology Staff

	Mean	Median	Minimum	Maximum
Entire Sample	76.25	94.00	0.00	100.00

Table 1.7: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website Provided by Library Web Staff or Library Information Technology Staff, Broken Out by Carnegie Class

Carnegie Class	Mean	Median	Minimum	Maximum
Community college	72.67	87.50	5.00	100.00
4-year/MA granting institution	71.79	90.00	0.00	100.00
PhD-level granting institution	86.69	95.00	20.00	100.00
Research university	81.15	95.00	20.00	100.00

Table 1.8: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website Provided by Library Web Staff or Library Information Technology Staff, Broken Out by Public or Private Status of College

Public or Private Status of College	Mean	Median	Minimum	Maximum
Public	74.42	90.00	0.00	100.00
Private	80.00	95.00	10.00	100.00

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Table 1.9: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website Provided by Library Web Staff or Library Information Technology Staff, Broken Out by Size of FTE Enrollment

Size of FTE Enrollment	Mean	Median	Minimum	Maximum
<2000	75.06	90.00	10.00	100.00
2000-4999	75.65	95.00	0.00	100.00
5000-11999	75.36	90.00	5.00	100.00
12000 or more	78.81	100.00	20.00	100.00

Table 1.10: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website Provided by Library Web Staff or Library Information Technology Staff, Broken Out by Webmaster Staffing Arrangement

Webmaster Staffing Arrangement	Mean	Median	Minimum	Maximum
Employs webmaster or web staff separate from college's website staff	87.76	97.50	0.00	100.00
No webmaster or web staff of its own	54.83	50.00	5.00	100.00

Table 1.11: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website Provided by Consultants, Outsourced Service Providers or Other Third Parties

	Mean	Median	Minimum	Maximum
Entire Sample	1.10	0.50	0.00	10.00

Table 1.12: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website Provided by Consultants, Outsourced Service Providers or Other Third Parties, Broken Out by Carnegie Class

Carnegie Class	Mean	Median	Minimum	Maximum
Community college	0.72	0.28	0.00	3.00
4-year/MA granting institution	0.88	0.50	0.00	10.00
PhD-level granting institution	1.18	1.00	0.00	3.00
Research university	2.10	2.00	0.25	5.00

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Table 1.13: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website by Provided by Consultants, Outsourced Service Providers or Other Third Parties, Broken Out by Public or Private Status of College

Public or Private Status of College	Mean	Median	Minimum	Maximum
Public	1.25	1.00	0.00	5.00
Private	0.95	0.50	0.00	10.00

Table 1.14: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website Provided by Consultants, Outsourced Service Providers or Other Third Parties, Broken Out by Size of FTE Enrollment

Size of FTE Enrollment	Mean	Median	Minimum	Maximum
<2000	1.32	0.50	0.00	10.00
2000-4999	0.63	0.50	0.00	3.00
5000-11999	0.84	0.45	0.00	3.00
12000 or more	1.70	1.50	0.00	5.00

Table 1.15: Mean, Median, Minimum and Maximum Percentage of Total Man Hours Spent Running the Library Website Provided by Consultants, Outsourced Service Providers or Other Third Parties, Broken Out by Webmaster Staffing Arrangement

Webmaster Staffing Arrangement	Mean	Median	Minimum	Maximum
Employs webmaster or web staff separate from college's website staff	1.25	1.00	0.00	5.00
No webmaster or web staff of its own	0.83	0.25	0.00	10.00