

The Survey of Higher Education Faculty: Level of Faculty Satisfaction with the Academic Library

Chapter Nine: How would you rate your level of satisfaction with the quality and depth of the information technology available in your college's academic library?

Table 9.1: How would you rate your level of satisfaction with the quality and depth of the information technology available in your college's academic library?

	Highly Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Highly Dissatisfied
Entire Sample	21.84%	47.97%	22.27%	4.93%	3.00%

Table 9.2: How would you rate your level of satisfaction with the quality and depth of the information technology available in your college's academic library? Broken out by a professional rank.

Professional Rank	Highly Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Highly Dissatisfied
Lecturer / Instructor	22.99%	49.43%	20.69%	5.75%	1.15%
Associate Professor	22.22%	44.44%	25.25%	5.05%	3.03%
Assistant Professor	23.08%	45.19%	23.08%	3.85%	4.81%
Full Professor	20.35%	51.16%	21.51%	5.23%	1.74%

Table 9.3: How would you rate your level of satisfaction with the quality and depth of the information technology available in your college's academic library? Broken out by extent of database use within a week.

Frequency of Database Use within a Week	Highly Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Highly Dissatisfied
Never	19.83%	45.45%	25.62%	6.61%	2.48%
1-2 Times	19.69%	51.97%	24.41%	3.15%	0.79%
3-5 Times	21.43%	50.00%	19.64%	5.36%	3.57%
6-9 Times	20.00%	55.00%	15.00%	5.00%	5.00%
10-19 Times	33.33%	38.10%	14.29%	7.14%	7.14%
20+ Times	30.43%	43.48%	21.74%	4.35%	0.00%

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Table 9.4: How would you rate your level of satisfaction with the quality and depth of the information technology available in your college's academic library? Broken out for faculty in the United States or Canada.

Country	Highly Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Highly Dissatisfied
United States	22.27%	47.87%	21.80%	4.98%	3.08%
Canada	17.78%	48.89%	26.67%	4.44%	2.22%

Table 9.5: How would you rate your level of satisfaction with the quality and depth of the information technology available in your college's academic library? Broken out by frequency of library visits within a month.

Frequency of Library Visits within a Month	Highly Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Highly Dissatisfied
Never	12.99%	46.75%	33.77%	2.60%	3.90%
1-2 Times	20.27%	53.38%	18.92%	5.41%	2.03%
3-5 Times	25.18%	44.60%	23.02%	5.76%	1.44%
6-9 Times	18.52%	59.26%	11.11%	7.41%	3.70%
10-19 Times	32.35%	44.12%	17.65%	0.00%	5.88%
20+ Times	33.33%	26.67%	26.67%	13.33%	0.00%

Table 9.6: How would you rate your level of satisfaction with the quality and depth of the information technology available in your college's academic library? Broken out by general Carnegie class of the institutions.

Carnegie Class of the Institutions	Highly Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Highly Dissatisfied
Community College	20.69%	49.14%	21.55%	6.90%	1.72%
BA-Granting Institution	17.97%	50.00%	23.44%	6.25%	2.34%
Specialized College ¹	16.67%	58.33%	16.67%	0.00%	8.33%
MA/PHD Granting College	23.39%	44.35%	25.81%	3.23%	3.23%
Research University	27.38%	48.81%	15.48%	3.57%	4.76%

¹ Such as Performing Arts, Seminary, etc.

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Table 9.7: How would you rate your level of satisfaction with the quality and depth of the information technology available in your college's academic library? Broken out by faculty in public or private colleges.

Type of College	Highly Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Highly Dissatisfied
Public College	21.23%	51.37%	20.21%	5.14%	2.05%
Private College	22.94%	41.76%	25.88%	4.71%	4.71%

Table 9.8: How would you rate your level of satisfaction with the quality and depth of the information technology available in your college's academic library? Broken out by the enrollment level of the colleges.

Enrollment Level	Highly Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Highly Dissatisfied
<1,000	13.33%	50.00%	26.67%	6.67%	3.33%
1,000-2,500	28.30%	44.34%	17.92%	4.72%	4.72%
>2,500-5,000	13.64%	50.91%	24.55%	7.27%	3.64%
>5,000-10,000	20.22%	44.94%	28.09%	4.49%	2.25%
>10,000-20,000	20.00%	50.00%	22.00%	6.00%	2.00%
>20,000	30.49%	50.00%	17.07%	1.22%	1.22%

Table 9.9: How would you rate your level of satisfaction with the quality and depth of the information technology available in your college's academic library? Broken out by the age of a faculty member.

Age	Highly Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Highly Dissatisfied
<30	28.57%	42.86%	14.29%	14.29%	0.00%
31-39	17.86%	39.29%	33.93%	5.36%	3.57%
40-49	18.52%	56.48%	19.44%	3.70%	1.85%
50-59	22.22%	50.00%	18.89%	5.00%	3.89%
60>	24.32%	43.24%	25.23%	5.41%	1.80%

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Table 9.10: How would you rate your level of satisfaction with quality and depth of the information technology available in your college's academic library? Broken out by the personal political views of a faculty member.

Political Views	Highly Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Highly Dissatisfied
Left of Liberal	18.37%	48.98%	20.41%	12.24%	0.00%
Liberal	24.58%	43.58%	21.23%	4.47%	6.15%
Middle of the Road	21.58%	46.76%	25.90%	4.32%	1.44%
Conservative	16.05%	58.02%	22.22%	3.70%	0.00%
Right of Conservative	33.33%	66.67%	0.00%	0.00%	0.00%

Table 9.11: How would you rate your level of satisfaction with quality and depth of the information technology available in your college's academic library? Broken out by the personal income level of a faculty member.

Personal Income Level	Highly Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Highly Dissatisfied
<\$40,000	37.50%	43.75%	18.75%	0.00%	0.00%
\$40,000-\$55,000	25.61%	40.24%	26.83%	4.88%	2.44%
\$56,000-\$75,000	15.23%	48.34%	25.17%	7.28%	3.97%
\$76,000-\$100,000	18.80%	55.56%	18.80%	5.98%	0.85%
>\$100,000	28.26%	45.65%	20.65%	1.09%	4.35%

Table 9.12: How would you rate your level of satisfaction with quality and depth of the information technology available in your college's academic library? Broken out by the tenure status of a faculty member.

Tenure Status	Highly Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Highly Dissatisfied
Tenured	20.44%	52.44%	20.89%	4.00%	2.22%
On a Tenure Track	20.39%	49.51%	21.36%	5.83%	2.91%
Not on a Tenure Track	24.26%	39.71%	25.74%	5.88%	4.41%

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Table 9.13: How would you rate your level of satisfaction with the quality and depth of the information technology available in your college's academic library? Broken out by academic field.

Academic Field	Highly Satisfied	Satisfied	Somewhat Satisfied	Dissatisfied	Highly Dissatisfied
Finance / Accounting / Economics / Business	16.98%	56.60%	20.75%	5.66%	0.00%
Nursing / Nutrition / Occupational Therapy / Public Health	23.81%	53.97%	15.87%	4.76%	1.59%
Biology & Medicine	21.95%	56.10%	17.07%	0.00%	4.88%
Computer Science / Mathematics / Engineering	15.38%	46.15%	28.21%	5.13%	5.13%
Art & Performing Arts	16.67%	50.00%	20.00%	3.33%	10.00%
Chemistry, Physics	3.70%	55.56%	22.22%	14.81%	3.70%
Psychology & Counseling	22.73%	43.18%	29.55%	2.27%	2.27%
Anthropology, Sociology, & Political Science, Law & History	28.00%	50.00%	16.00%	4.00%	2.00%
Education	28.57%	34.29%	31.43%	5.71%	0.00%
Religion & Philosophy	0.00%	100.00%	0.00%	0.00%	0.00%
English, Linguistics, Comp Lit, Languages, Communications	24.19%	40.32%	27.42%	6.45%	1.61%
All Other:	50.00%	25.00%	16.67%	8.33%	0.00%

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Chapter Ten: Do you think that your library should be spending more on additional computer workstations and other advanced hardware technology in the library?

Table 10.1: Do you think that your library should be spending more on additional computer workstations and other advanced hardware technology in the library?

	Yes	No
Entire Sample	33.57%	66.43%

Table 10.2: Do you think that your library should be spending more on additional computer workstations and other advanced hardware technology in the library? Broken out by a professional rank.

Professional Rank	Yes	No
Lecturer / Instructor	51.46%	48.54%
Associate Professor	34.17%	65.83%
Assistant Professor	27.34%	72.66%
Full Professor	28.06%	71.94%

Table 10.3: Do you think that your library should be spending more on additional computer workstations and other advanced hardware technology in the library? Broken out by extent of database use within a week.

Frequency of Database Use within a Week	Yes	No
Never	40.69%	59.31%
1-2 Times	34.64%	65.36%
3-5 Times	25.00%	75.00%
6-9 Times	39.13%	60.87%
10-19 Times	37.50%	62.50%
20+ Times	22.22%	77.78%