

Chapter Nine: Service Concerning the Time it Takes to Get Things Done

Table 9.1: Student Rating of the Service of the College Bookstore Concerning the Time it Takes to Get things Done

	Very Poor	Poor	Acceptable	Good	Excellent
Entire Sample	3.05%	9.90%	39.09%	33.76%	14.21%

Table 9.2: Student Rating of the Service of the College Bookstore Concerning the Time it Takes to Get things Done, Broken Out by Age of the Student

Years of Age	Very Poor	Poor	Acceptable	Good	Excellent
19 or younger	2.58%	9.68%	35.48%	38.71%	13.55%
20-21	2.29%	11.45%	42.75%	27.48%	16.03%
22-24	3.13%	12.50%	37.50%	34.38%	12.50%
25-30	9.30%	2.33%	27.91%	44.19%	16.28%
over 30	0.00%	8.70%	65.22%	17.39%	8.70%

Table 9.3: Student Rating of the Service of the College Bookstore Concerning the Time it Takes to Get things Done, Broken Out by Population Intensity of the Place of Origin

Population Intensity of Place of Origin of the Student	Very Poor	Poor	Acceptable	Good	Excellent
City with more than 350,000	3.11%	11.80%	34.16%	35.40%	15.53%
Small or Medium Sized City with less than 350,000	2.52%	9.24%	43.70%	33.61%	10.92%
Suburban Area	9.09%	4.55%	36.36%	31.82%	18.18%
Rural Area	2.22%	8.89%	42.22%	31.11%	15.56%

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Table 9.4: Student Rating of the Service of the College Bookstore Concerning the Time it Takes to Get things Done, Broken Out by Geographic Region of Origin of the Student

Region of the Country Where the Student Grew Up	Very Poor	Poor	Acceptable	Good	Excellent
South	2.56%	11.11%	38.03%	34.19%	14.10%
Northeast	2.88%	9.62%	43.27%	30.77%	13.46%
Midwest	0.00%	0.00%	66.67%	16.67%	16.67%
West	5.41%	2.70%	35.14%	40.54%	16.22%

Table 9.5: Student Rating of the Service of the College Bookstore Concerning the Time it Takes to Get things Done, Broken Out by Freshmen, Sophomores, Juniors & Seniors

Year or Grade in School	Very Poor	Poor	Acceptable	Good	Excellent
Freshmen	2.23%	9.38%	36.61%	37.05%	14.73%
Sophomores	1.52%	12.12%	34.85%	28.79%	22.73%
Juniors	0.00%	0.00%	60.00%	30.00%	10.00%
Seniors	6.45%	10.75%	46.24%	29.03%	7.53%

Table 9.6: Student Rating of the Service of the College Bookstore Concerning the Time it Takes to Get things Done, Broken Out by Income Level of the Student's Family of Origin

Annual Income of Student's Family of Origin	Very Poor	Poor	Acceptable	Good	Excellent
Less than \$40,000	2.84%	11.37%	44.08%	26.07%	15.64%
\$40,00 to \$75,000	3.17%	9.52%	32.54%	42.86%	11.90%
\$75,000+ to \$150,000	8.33%	0.00%	41.67%	33.33%	16.67%
More than \$150,000	2.50%	7.50%	27.50%	47.50%	15.00%

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Table 9.7: Student Rating of the Service of the College Bookstore Concerning the Time it Takes to Get things Done, Broken Out by Level of Religiosity of the Student

Level of Religiosity	Very Poor	Poor	Acceptable	Good	Excellent
I practice a religion thoroughly and consider my religion to be a very important part of my life.	2.50%	10.00%	35.00%	36.50%	16.00%
I practice a religion and try to attend regular services and to participate as much as I can.	1.12%	11.24%	49.44%	25.84%	12.36%
I identify with a religion but can't say I put a lot of effort into practicing it.	5.88%	0.00%	41.18%	29.41%	23.53%
I don't really believe in or practice an organized religion.	5.88%	10.59%	37.65%	35.29%	10.59%

Table 9.8: Student Rating of the Service of the College Bookstore Concerning the Time it Takes to Get things Done, Broken Out by The Political Views of the Student

Political Views of the Student	Very Poor	Poor	Acceptable	Good	Excellent
Very Left Wing	1.45%	9.42%	42.75%	34.06%	12.32%
Liberal	5.56%	11.11%	34.13%	34.92%	14.29%
Middle of the Road	6.25%	6.25%	62.50%	18.75%	6.25%
Conservative	1.98%	7.92%	35.64%	36.63%	17.82%
Very Right Wing	0.00%	25.00%	50.00%	8.33%	16.67%