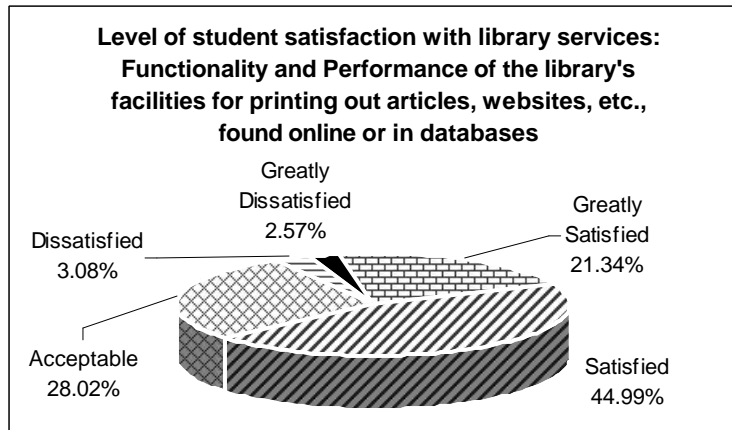


The Survey of American College Students:  
Student Evaluation of the College Library

**Chapter Ten:**  
**Level of student satisfaction with library services:**  
**Functionality and Performance of the library's facilities**  
**for printing out articles, websites, etc., found online or**  
**in databases**



**Table 10.1: Level of student satisfaction with library services:**  
**Functionality and Performance of the library's facilities for printing out articles,**  
**websites, etc., found online or in databases**

	Greatly Dissatisfied	Dissatisfied	Acceptable	Satisfied	Greatly Satisfied
Entire Sample	2.57%	3.08%	28.02%	44.99%	21.34%

**Table 10.2: Level of student satisfaction with library services:**  
**Functionality and Performance of the library's facilities for printing out articles,**  
**websites, etc., found online or in databases, Broken Out by Age of the Student**

Years of Age	Greatly Dissatisfied	Dissatisfied	Acceptable	Satisfied	Greatly Satisfied
19 or younger	3.25%	1.95%	25.97%	46.75%	22.08%
20-21	2.33%	3.88%	28.68%	48.06%	17.05%
22-24	0.00%	3.23%	32.26%	38.71%	25.81%
25-30	4.55%	2.27%	29.55%	36.36%	27.27%
over 30	0.00%	0.00%	28.57%	42.86%	28.57%

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**Table 10.3: Level of student satisfaction with library services:  
Functionality and Performance of the library's facilities for printing out articles,  
websites, etc., found online or in databases, Broken Out by Population Intensity of  
the Place of Origin**

<b>Population Intensity of Place of Origin of the Student</b>	<b>Greatly Dissatisfied</b>	<b>Dissatisfied</b>	<b>Acceptable</b>	<b>Satisfied</b>	<b>Greatly Satisfied</b>
<b>City with more than 350,000</b>	4.40%	2.52%	27.67%	42.14%	23.27%
<b>Small or Medium Sized City with less than 350,000</b>	2.56%	4.27%	30.77%	41.88%	20.51%
<b>Suburban Area</b>	0.00%	0.00%	36.36%	45.45%	18.18%
<b>Rural Area</b>	0.00%	3.37%	23.60%	52.81%	20.22%

**Table 10.4: Level of student satisfaction with library services:  
Functionality and Performance of the library's facilities for printing out articles,  
websites, etc., found online or in databases, Broken Out by Geographic Region of  
Origin of the Student**

<b>Region of the Country Where the Student Grew Up</b>	<b>Greatly Dissatisfied</b>	<b>Dissatisfied</b>	<b>Acceptable</b>	<b>Satisfied</b>	<b>Greatly Satisfied</b>
<b>South</b>	2.63%	3.95%	27.63%	46.05%	19.74%
<b>Northeast</b>	2.88%	1.92%	29.81%	41.35%	24.04%
<b>Midwest</b>	0.00%	0.00%	66.67%	33.33%	0.00%
<b>West</b>	2.70%	2.70%	24.32%	48.65%	21.62%

**Table 10.5: Level of student satisfaction with library services:  
Functionality and Performance of the library's facilities for printing out articles,  
websites, etc., found online or in databases, Broken Out by Freshmen,  
Sophomores, Juniors & Seniors**

<b>Year or Grade in School</b>	<b>Greatly Dissatisfied</b>	<b>Dissatisfied</b>	<b>Acceptable</b>	<b>Satisfied</b>	<b>Greatly Satisfied</b>
<b>Freshmen</b>	2.25%	4.05%	25.68%	45.50%	22.52%
<b>Sophomores</b>	3.13%	0.00%	32.81%	42.19%	21.88%
<b>Juniors</b>	0.00%	0.00%	40.00%	60.00%	0.00%
<b>Seniors</b>	3.23%	3.23%	29.03%	44.09%	20.43%

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**Table 10.6: Level of student satisfaction with library services:  
Functionality and Performance of the library's facilities for printing out articles,  
websites, etc., found online or in databases, Broken Out by Income Level of the  
Student's Family of Origin**

<b>Annual Income of Student's Family of Origin</b>	<b>Greatly Dissatisfied</b>	<b>Dissatisfied</b>	<b>Acceptable</b>	<b>Satisfied</b>	<b>Greatly Satisfied</b>
<b>Less than \$40,000</b>	2.87%	4.31%	27.75%	41.63%	23.44%
<b>\$40,00 to \$75,000</b>	1.63%	1.63%	26.02%	52.85%	17.89%
<b>\$75,000+ to \$150,000</b>	0.00%	0.00%	41.67%	41.67%	16.67%
<b>More than \$150,000</b>	2.50%	2.50%	27.50%	42.50%	25.00%

**Table 10.7: Level of student satisfaction with library services:  
Functionality and Performance of the library's facilities for printing out articles,  
websites, etc., found online or in databases,  
Broken Out by Level of Religiosity of the Student**

<b>Level of Religiosity</b>	<b>Greatly Dissatisfied</b>	<b>Dissatisfied</b>	<b>Acceptable</b>	<b>Satisfied</b>	<b>Greatly Satisfied</b>
<b>I practice a religion thoroughly and consider my religion to be a very important part of my life.</b>	3.55%	4.57%	26.40%	42.13%	23.35%
<b>I practice a religion and try to attend regular services and to participate as much as I can.</b>	1.15%	1.15%	28.74%	49.43%	19.54%
<b>I identify with a religion but can't say I put a lot of effort into practicing it.</b>	0.00%	0.00%	29.41%	58.82%	11.76%
<b>I don't really believe in or practice an organized religion.</b>	2.35%	2.35%	31.76%	43.53%	20.00%

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**Table 10.8: Level of student satisfaction with library services:  
Functionality and Performance of the library's facilities for printing out articles,  
websites, etc., found online or in databases,  
Broken Out by Political Views of the Student**

<b>Political Views of the Student</b>	<b>Greatly Dissatisfied</b>	<b>Dissatisfied</b>	<b>Acceptable</b>	<b>Satisfied</b>	<b>Greatly Satisfied</b>
<b>Very Left Wing</b>	1.46%	3.65%	32.85%	38.69%	23.36%
<b>Liberal</b>	3.23%	3.23%	23.39%	47.58%	22.58%
<b>Middle of the Road</b>	0.00%	0.00%	25.00%	56.25%	18.75%
<b>Conservative</b>	2.02%	3.03%	27.27%	49.49%	18.18%
<b>Very Right Wing</b>	8.33%	0.00%	33.33%	41.67%	16.67%

**Table 10.9: Level of student satisfaction with library services:  
Functionality and Performance of the library's facilities for printing out articles,  
websites, etc., found online or in databases,  
Broken Out by Grade Point Average or Equivalent**

<b>Grades of the Student</b>	<b>Greatly Dissatisfied</b>	<b>Dissatisfied</b>	<b>Acceptable</b>	<b>Satisfied</b>	<b>Greatly Satisfied</b>
<b>A- or Better</b>	3.16%	2.63%	31.58%	42.63%	20.00%
<b>B- to B+</b>	2.08%	3.65%	25.00%	46.88%	22.40%
<b>C- to C+</b>	0.00%	0.00%	33.33%	33.33%	33.33%
<b>D or Less</b>	0.00%	0.00%	0.00%	75.00%	25.00%